1 Friday, 21 June 2024 2 3 (10.00 am)LORD BRACADALE: Good morning, Lady Angiolini. 4 A. Good morning. 5 LORD BRACADALE: Will you take the oath. 6 7 Evidence of LADY ELISH ANGIOLINI Examination-in-chief by MS GRAHAME 8 9 LORD BRACADALE: The next person you see should be Ms Grahame, Lady Angiolini. 10 A. Thank you very much, my Lord. 11 12 LORD BRACADALE: Ms Grahame. MS GRAHAME: Good morning. 13 14 A. Good morning. 15 Q. You are Lady Elish Angiolini? 16 A. I am. 17 Q. And I would like to go through some of your background, but may I say at the outset, as you're remote, 18 occasionally we do have issues with the technology and 19 20 if at any point you have difficulty hearing me, please, 21 maybe raise your hand or gesture in some way and we will try and rectify the matter immediately. 22 A. Thank you. 23 Q. Now, some years ago you started your career as a lawyer 24 in the Procurator Fiscal Service and I understand you 25

- 1 began as a procurator fiscal in Airdrie; is that
- 2 correct?
- 3 A. Yes.
- Q. And you thereafter moved to Grampian, Highland and
- 5 Islands, again with the Crown Office and Procurator
- 6 Fiscal Service and, ultimately, became Solicitor General
- 7 and then Lord Advocate between 2006 and 2011?
- 8 A. Yes.
- 9 Q. You practiced at the Scottish Bar for a period after
- 10 leaving your office as Lord Advocate and then became
- 11 principal at one of the colleges at Oxford University?
- 12 A. Yes.
- Q. And I understand that's where you are today, you're at
- Oxford University?
- 15 A. Yes.
- Q. Now, in 2012, you moved to Oxford and, as I understand
- it, your current role is now as Pro-Vice Chancellor of
- 18 Oxford University?
- 19 A. That's one of my hats, yes, in the university.
- Q. Thank you. And then in 2002 you were appointed by
- 21 Queen Elizabeth II Elizabeth II as a lady of the Order
- of the Thistle?
- 23 A. Yes.
- Q. And in June of last year, you were appointed to the
- 25 office of Lord Clerk Register by King Charles III?

- 1 A. Yes, that's right.
- 2 Q. And for some they may know you because you were actually
- 3 in attendance at the king's coronation?
- 4 A. Yes.
- 5 Q. And, in fact, you are the first woman to have ever held
- 6 that role of Lord Clerk Register since its creation in
- 7 the 13th century?
- 8 A. Yes, that's right.
- 9 Q. You're here today to assist the Inquiry because you have
- 10 over the past few years prepared a number of reports and
- 11 conducted reviews and I would like to go through those
- 12 with you in turn to see what assistance they may be able
- to help the Chair with. But first of all, am I right in
- 14 saying that you would like to say a few words before we
- 15 begin?
- 16 A. Yes.
- Q. And you have sought is the permission of the Chair to do
- so and if you can take it from me that he has granted
- 19 that permission.
- 20 A. Thank you. It's very brief, but I would just like to
- 21 express my profound condolences to Sheku Bayoh's family
- and friends over his tragic death.
- 23 Q. Thank you very much. For your information, Lady
- 24 Angiolini, the members of the family are present in the
- 25 hearing room in Edinburgh today.

1 Let's begin, first of all, with your report from 2017. For those in the room, the reference is 2 3 SBPI 00496, and this is a report called the Report of 4 Independent Review of Deaths and Serious Incidents in 5 Police Custody by, as you were then, the Rt. Hon. Dame Elish Angiolini and it's dated January 2017. 6 7 Do you see that on the screen or you have a hard copy I believe in front of you? 8 I have a hard copy. 9 Α. 10 Q. Right. For some reason, the screen is very small so I'm just 11 Α. 12 going to see if I can do something to make it bigger. 13 I'm trying not to make you all disappear but that's not 14 done it. 15 You may find it easier to simply use the hard copy. Q. 16 Α. Okay, that's fine. Thank you. There was then a 2020 report in relation to complaints 17 Q. in Police Scotland and, for those in the room, there was 18 a preliminary report in June 2019, which is SBPI 00499; 19 20 do you also have that? 21 Α. Yes. 22 Q. And --Sorry. I don't have the preliminary report with me, but 23 Α. I do have the --24

Q. Do you have the final report?

25

- 1 A. Yes, I do.
- 2 Q. November 2020?
- 3 A. Yes, I have got that.
- 4 Q. And that is SBPI 0050. And that was an independent
- 5 review of complaints handling, investigations and
- 6 misconduct issues in relation to policing. We can see
- 7 that on the screen in this room, but you have a hard
- 8 copy also.
- 9 A. Yes.
- 10 Q. Right. And then the last report I would like to refer
- 11 you to, and the most recent, is from February of this
- 12 year and that was the first part of the
- 13 Angiolini Report?
- 14 A. Yes.
- Q. And we will come on that. Here we see it on the screen
- and if we can move down the page, it's entitled the
- 17 Angiolini Inquiry Part 1 Report. My understanding is
- that there will be a subsequent part which will be
- 19 published at some point in the future?
- 20 A. Yes.
- 21 Q. And for our purposes today, I believe there is a reason
- 22 why it was called the "Angiolini Report", would you like
- to share that with us?
- 24 A. Yes, the family didn't want this to be a memorial to
- 25 their daughter Sarah Everard, because obviously she

after me.

- represents in their experience a -- she was a wonderful
 young woman and this report was not to be a memorial to
 her and, likewise, it wasn't consider it appropriate to
 call it after Wayne Couzens, because I think that would
 just plead to his somewhat warped ego so it was named
- 7 Q. Thank you. Looking at these reports and we will come on
 8 to them in turn, but are these reports essentially the
 9 product of your research, the product of evidence that
 10 you've gathered in over a number of years or months,
 11 your findings, reflections and conclusions in relation
 12 to these matters that you were asked to review?
- 13 A. Yes.

6

- Q. And have you endeavored in preparing these reports to make them as accurate and truthful as you can make them?
- 16 A. Yes.
- Q. Thank you. I would like to begin with the 2017 report

 if I may and this is the Deaths and Serious Incidents in

 Police Custody?
- 20 A. Yes.
- Q. Now, this review looked at major issues around deaths
 and serious incidents in police custody and we can see
 that paragraph 2. Now, for those behind me, they will
 see in each report that each page is numbered at the
 bottom on the right-hand side. Because we have a copy

1		on the screen, there is also a separate PDF page number.
2		So the executive summary is on page 7 of the actual
3		report, but it's also on, I think, PDF page 9 and it's
4		paragraph 2 that sets out in the executive summary the
5		background; do you have that?
6	Α.	Yes.
7	Q.	Thank you. So we see here on the screen the executive
8		summary that:
9		"On 23 July 2015 the then Home Secretary,
10		the Rt. Hon Theresa May MP announced a major review into
11		deaths and serious incidents in police custody.
12		"2. The review has looked at the major issues
13		surrounding deaths and serious incidents in police
14		custody."
15		And can you tell us a little about why this review
16		was instructed and announced by Theresa May?
17	A.	Theresa May when she had her initial discussion with me
18		and why she wasn't this looked at was that she was very
19		concerned as Home Secretary about the number of deaths
20		in police custody and also of young black men dying in
21		police custody as well. There were a number of she
22		had met the families of these men and was very concerned
23		about it to the extent that she wanted a full and
24		thorough investigation into the circumstances and asked
25		me if I would be willing to carry that out.

- 1 Q. And we see that this was announced on 23 July 2015.
- 2 When did you actually start working on the review, was
- 3 it that year or was it later than that?
- 4 A. I think it was as soon as -- basically, as soon as.
- 5 I had to obviously put together a team and a make
- 6 arrangements, you know, for the giving of evidence et
- 7 cetera so that it would have not -- and then carry out
- 8 research.
- 9 Before we actually got going we had to look at, you
- 10 know, what was available, what research was available,
- and any information that was of use before we actually
- 12 started considering what the evidence would be. So
- there was a sort of what might look like a fallow period
- in preparation for it, but I can't remember the date now
- when we actually got going, but I think it was fairly
- 16 brisk.
- 17 Q. So sometime in 2015?
- 18 A. I would think so, yes.
- 19 Q. We're obviously interested primarily in events that took
- 20 place in May of 2015. Would it be fair to say that you
- 21 started work on your report within a short period of
- being -- the announcement being made?
- 23 A. Yes.
- Q. Thank you. And that was July 2015. Could we look,
- 25 please, at page 22 of the report, so this as I

1		understand it will be PDF page 24 and I'm interested in
2		paragraph 1.11, the terms of reference?
3	Α.	Yes.
4	Q.	And it said:
5		"The review has three principal aims:
6		"To examine the procedures and processes surrounding
7		deaths and serious incidents in police custody,
8		including the lead up to such incidents, the immediate
9		aftermath, through to the conclusion of official
L 0		investigations. It should consider the extent to which
L1		ethnicity is a factor in such incidents. The review
L2		should include a particular focus on family involvement
L3		and their support experience at all stages."
L 4		And then:
L5		"To examine and identify the reasons and obstacles
L6		as to why the current investigation system has fallen
L7		short of many families' needs and expectations, with
L8		particular reference to the importance of accountability
L9		of those involved in sustained learning following such
20		incidents."
21		And finally:
22		"To identify areas for improvement and develop
23		recommendations seeking to ensure appropriate, humane
24		institutional treatment when such incidents,
25		particularly deaths in or following detention in police

1 custody, occur. Recommendations should consider the safety and welfare of all those in the police custody 2 3 environment, including detainees [and others]. The aim 4 should be to enhance the safety of the police custody 5 setting for all." And those terms of reference really essentially 6 7 encapsulate the aim and what you were tasked to do by Theresa May? 8 9 Α. Yes. 10 Q. And we note that in the terms of reference there's no specific jurisdiction that is given to you, but my 11 12 understanding is that largely the recommendations were 13 focused towards institutions in England and Wales? Yes, it was, yes. 14 Α. 15 And I wonder if you could give us your thoughts. Q. 16 Obviously, you are a Scottish lawyer, you have been a 17 former prosecutor, you have been the head of the 18 criminal justice system in Scotland in your role as 19 Lord Advocate, and you are the author of this report. 20 And I'm interested in your thoughts on whether you think 21 this report does contain relevant and useful information 22 that may assist the Chair in considering the issues that are part of the terms of reference of this Inquiry? 23 Well, I would hope so very much. I think it's quite 24 Α. central to the circumstances here which, in this tragic 25

- death, mirror similar circumstances which are referred
- 2 to in this, again particularly regarding the use of
- 3 prone restraint and the dangers of that and the
- 4 associated behaviours of police officers in the context
- 5 of these particular situations so I think probably of
- 6 direct relevance to it.
- 7 Q. And also you do make a number of comments which we'll
- 8 come on to regarding families and their treatment?
- 9 A. Yes.
- 10 Q. And that presumably is non-jurisdictional in the sense
- 11 that families can be treated in these ways regardless of
- where they live in the country?
- 13 A. Yes, exactly.
- Q. Thank you. Could we look at the section on legal
- framework, which is page 25 of the report and page 27 on
- the PDF and I'm interested in paragraph 1.25.
- 17 A. Yes.
- Q. And do we see that in fact the legal framework mentions
- the European Convention on Human Rights?
- 20 A. Yes.
- Q. And also mentions the Human Rights Act 1998, which
- covers the UK, not just England and Wales.
- 23 A. Yes, that's right.
- 24 Q. And you've made specific reference and you have specific
- 25 regard to rights under Article 2 of the Convention which

- 1 we've heard some evidence about in this Inquiry.
- 2 A. Yes.
- Q. And is it correct to say, Lady Angiolini, that in that
- 4 regard, in relation to the Convention On Human Rights
- 5 and Article 2 and the Human Rights Act that those are
- 6 applicable UK-wide and not simply in England and Wales?
- 7 A. Absolutely, yes.
- 8 Q. Thank you. Can we move on, please, to look at page 26
- 9 and this will be PDF 28 and I'm interested in paragraph
- 10 1.32.
- 11 A. Yes, got that.
- 12 Q. And this notes "Trends in deaths in police custody and
- suicides following police custody" and this is where at
- 14 paragraph 1.32 you mention the IPCC statistics and are
- they from England and Wales?
- 16 A. Yes.
- 17 Q. And there were 17 and 14 deaths in or following police
- custody in England and Wales in the years 2014/15 and
- 19 2015/16 respectively?
- 20 A. Yes.
- 21 Q. And those are years from which you sought data as part
- of the basis for your report; is that correct?
- 23 A. Yes, that's right.
- Q. Thank you. And can we move on, please, to page 28 and
- 25 this would be 30 on the PDF. I'm interested in your

1 summary at paragraph 1.4. Yes. Yes, got that. 2 Α. 3 "Every death in police custody is a tragedy, but it Q. would be misleading to conclude that every such death 4 5 can be avoided. Sometimes, despite the best efforts of everybody involved, people will die no matter where they 6 7 happen to be at the time of death." 8 1.41: 9 "However, where there are similar failings that are 10 repeated over many years, and the same patterns reveal themselves time [and again], it is evident that much 11 12 more can be done to prevent these deaths from 13 occurring." 14 And was that something that you were bearing in mind 15 when you started to gather in all the evidence, that you could see patterns revealing themselves? 16 17 Yes. Α. 18 Q. Right. 19 Absolutely. Α. 20 And I think you said of the 17 deaths later in the Q. 21 report, I won't go to that, but of the 17 deaths which took place in the year 2014/2015, I think you said 16 of 22 23 them also involved elements of intoxication in the part 24 of the deceased? A. Yes, that's right. 25

- 1 Q. That in itself was a common theme that you noticed
- 2 emerging from the statistics?
- 3 A. Yes.
- Q. Thank you. Could we move on to PDF page -- page 32.
- Actually, we'll just stop the report there. We see that
- 6 chapter 2 deals with the restraint?
- 7 A. Yes.
- 8 Q. And actually there are a number of chapters that you
- 9 deal with in your report which are highlighted and which
- 10 really cover topics that you've said may assist
- 11 the Chair when he comes to consider matters further?
- 12 A. Yes.
- Q. And would this be one of them, chapter 2 on restraint?
- 14 A. Yes, I would hope so.
- 15 Q. Yes. And if we could look at page 37, please. And
- again, this is part of chapter 2. If we can move down
- the page to paragraph 2.30, this is "length of prone
- 18 restraint" and I think you mentioned a moment ago that
- 19 you thought prone restraint may also be something of
- 20 direct relevance when the Chair comes to consider his
- 21 views?
- 22 A. Yes.
- 23 Q. And then page 39 -- sorry, page 38, you've also covered
- the topic of excited delirium and acute behavioural
- disturbance.

1

Α. Yes. You deal with the issue of struggle and restraint on 2 Q. 3 page 40. 4 Α. Yes. 5 And then at page 49 -- sorry, page 47, PDF page 49, you Q. end each chapter within this report with a highlighted 6 7 section called "Recommendations". 8 Α. Yes. 9 And is this a distillation of your findings and Q. 10 conclusions in relation to each chapter? 11 Α. Yes. 12 Q. Now, you've said in the recommendation on this page, 13 page 47: 14 "Police practice must recognise that all restraint 15 can cause death. Recognition must be given to the wider dangers posed by restraining someone in a heightened 16 17 physical and mental state, where the system can become rapidly and fatally overloaded. Position is not always 18 the underage feature as greater danger can arise from 19 20 the struggle against restraint as the restraint itself." 21 And that's just the first of a number of recommendations that you've given there, but I wonder if 22 23 you could tell us what your thoughts were in relation to 24 restraint and the issues and themes that arose out of 25 your consideration of that topic?

A. It was obvious from the evidence in relation to the number of deaths that we looked at and the reports from coroners elsewhere that the -- any form of restraint, as soon as you engage in the physicality of that, where people are sometimes suffering from -- may be suffering from mental health disorder or they may be intoxicated or they may have drugs whatever, immediately there is a vulnerable situation they have. And so many of these deaths related to prone restraint, which in itself is just incredibly dangerous and it's not just about the length of the restraint.

As soon as someone is in a prone position, even if you don't have police officers either kneeling or pressing down on you in any way, the fact that you're actually lying on a hard surface means your ribcage is against that hard surface and there is an inability for you to extend and contract your ribcage against that surface. Immediately, you're in a position of real vulnerable and peril. If you then apply any pressure of any description to that then there is a real risk of death. So it's essentially a very dangerous process and that's what I was trying to alert the police to here that the -- the adrenaline and whatever of a chase or whatever take place has to be put to the side in order that -- and training has to be aimed at much more

12

24

25

- 1 effective ways of calming people down, which is de-escalation, calming techniques, discussion. So not 2 3 physically interfering with someone until or unless it's 4 absolutely necessary in the interests of their life, if 5 they're on a cliff edge or whatever or there were other circumstances which made it impossible. Then this type 6 7 of restraint is something which should have alarm bells all over, basically. 8 Did you have a view at this time about the levels of 9 Q. 10 awareness an recognition within the police in England 11
 - and Wales about the level of seriousness of restraint per se; you describe it as peril?
- 13 No, I don't think they were. And again, if you look --Α. if you watch television dramas, if you watch any of 14 15 these programs which are reality programs about police, they're always chasing someone and someone is pulled to 16 17 the ground, very often in a tackle whatever, but what police officers aren't aware of is that as soon as 18 19 they're in that position, then they need to -- if they 20 are lying down prone, then they need to be in a 21 different position altogether or if they are 22 unconscious, they need to get them into the recovery position obviously. 23

But it didn't -- I don't think police officers were as aware -- I don't think the public were as aware, I

- 1 certainly wasn't before I started doing this, just how dangerous this was so it's coming into this Inquiry that 2 3 I spoke to the physicians the understood the physiology 4 of it that certainly -- and realised just how dangerous 5 this was. 6 Thank you. And you have mentioned the importance of Q.
- 7 de-escalation?
- 8 Α. Yes.
- And we've heard some evidence about de-escalation and 9 Q. 10 how that can be attempted prior to any use of force such 11 as restraint?
- 12 Α. Yes.
- Again, did you feel there was a recognition of the need 13 Q. and the importance of attempting de-escalation amongst 14 15 police?
- I didn't think so at that time and I think and 16 Α. 17 understand it has changed since, although I haven't carried out an inquiry to follow up now -- what's the 18 situation now. But I think there is a better 19 20 understanding of basic psychology. If someone is in a 21 state of alarm and someone is agitated through alcohol 22 or whatever that calming soothing techniques from a distance, so the person doesn't feel jeopardised if it's 23 safe, to try to soothe someone, to try and calm them 24 down using basic psychology is much more effective than 25

people steaming into a situation where they put their

own lives at risk as well, because they don't know what

they're going into, by engaging in that.

And I think that policing now more than ever has taken that on board and are now engaging much more in trying to improve communication skills, listening skills, methods of trying to soothe people who are in an agitated or distressed state.

- Q. And you use the phrase "much more effective", did you form an impression as to the effectiveness then on de-escalation techniques, if they were attempted?
- A. Yes, I think -- I'm not sure if we refer to them, but we did -- I spoke to a number of groups of police officers in the course of it and as well as speaking to experts from other states and of course it's different because it's different in some circumstances. You look at the States, it's difficult to compare, we're not comparing like with like, because they have guns so in a sense the guns are may be displayed et cetera and that -- it doesn't have the same effect of calming someone down, but it may engage someone's attention in those circumstances.

I am not for a minute advocating that we should police officers with guns. I think that would be a disaster to policing here, because I do think policing

14

15

16

17

18

19

20

21

22

23

24

25

1 by consent is what we're proud of in this country and I do think it works, but it does require good skills of 2 3 communication and not all of that comes when you're 17 4 and you have been recruited into the police where you 5 have a lot to learn at that age but a lot -- we have just had a recruitment of police officers in England and 6 7 Wales, ten thousand new police officers, and many of them are 16, 17, 18 so there's a lot of maturity that 8 has to take place to understand the psychology of 9 10 distress and other people's anger and ways of de-escalating that. 11 12 Thank you. I think in the report you go on to actually Q. 13 deal with a number of matters that you have mentioned,

Q. Thank you. I think in the report you go on to actually deal with a number of matters that you have mentioned, intoxication and mental health, and I think intoxication you deal with in chapter 3 and you make some comments about the training on intoxication. We've heard some evidence about intoxication.

What were your views about the training required, because for many witnesses I think there's a sense they understand intoxication, officers who are in a response team at the weekend will often come across examples of intoxication? What were your views about training being given to officers at that time?

A. I have to say I can't remember what I said about that at this stage, if there's a paragraph where I refer to it.

- 1 Q. There's a paragraph on training in intoxication at page
- 2 59, 3.36.
- 3 A. Yes.
- 4 Q. And then at your recommendation section at page 61, you
- say:
- 6 "Comprehensive and standardised mandatory police
- 7 training is required across forces."
- 8 A. Yes, yes, I think --
- 9 Q. And that's on intoxication. That's in the intoxication
- 10 chapter.
- 11 A. Yes, I think what was clear from this was that a number
- of police officers they only learn to deal with
- intoxication through experience of going out there and
- 14 dealing with it and of course intoxication it manifests
- itself physically in so many different ways. Some
- 16 people become very pleasant in certain stages of
- intoxication, others become morose, others become
- agitated with alcohol as well, because alcohol affects
- 19 people in different ways. But one of the aspects about
- it is someone who's significantly intoxicated is
- 21 actually in a state of frailty, physical vulnerability,
- as a result of that, particularly again affecting
- 23 breathing and again aggravating the situation of prone
- 24 restraint.
- 25 Further, if someone has either drugs or alcohol in

their system, then it's again something which police 1 2 officers I don't think -- at that time it wasn't 3 particularly evident that they were being given very explicit training at the beginning of their career 4 rather than having to acquire that knowledge after maybe 5 20 years of being in the police service. 6 7 Q. Remaining on page 59, the training on intoxication section, we notice in the latter half of the 8 9 bulletpoints mentioned at 3.36 you describe insufficient 10 training and awareness by officers of the dangers of intoxication? 11 12 A. Yes. Q. "Of failure to recognise..." 13 14 3.36 there it is: 15 "Failure to recognise that alcohol withdrawal symptom can be life threatening. 16 17 "Failure to recognise decreased levels of consciousness and dangers associated with deterioration 18 19 in consciousness. 20 "Failure to recognise the risk of positional or 21 postural asphyxia where reduced consciousness may 22 obstruct the airway and the danger of obstruction of the airway by tongue or vomit." 23 24 Yes. Α. And we've heard some evidence here in connection with 25 Q.

- the need for officers to recognise that things may be a medical emergency?
- 3 A. Exactly.
- Q. Even if it simply is intoxication through drink or drugs?
- A. Hm-hmm.

23

24

25

- Q. And was this a theme that you noticed, a sort of failure to be aware or recognise those things and the need for training?
- 10 Α. Yes, I think police officers at the time were fairly sort of nauseated that a lot of their job was dealing 11 12 with drunk people. If you look at city centres at 13 night, nightclubs, young people coming out, some of them 14 in really dangerous stages of intoxication, sometimes 15 also mixed with drugs as well, and therefore them falling asleep, you know, and, you know, if they sit 16 17 down and fall asleep and fall over, et cetera, the dangers of that in terms of their life, apart from their 18 vulnerability to other things which might happen, 19 20 I don't think -- I still think that some of the 21 attitudes that I saw at the time were that they were 22 just being viewed as a pest.

Having said that, other officers were and if you ever visited an accident and emergency department on a Friday evening or Saturday evening in particular you

1 would find a significant number of -- sorry, my earpiece 2 has just come out -- a significant number of police 3 officers escorting patients into the A&E and, again, 4 because they did recognise that the individuals were in 5 dangerous states of intoxication and/or had incurred some injury or physical injury as a result of where they 6 7 found them. So I think that they acquire that through experience, but coming in it's not something which I 8 9 think is appreciated by -- I still think significantly a 10 proportion of the population don't realise just how dangerous severe intoxication can be in terms of your 11 12 possibility of inducing death. 13 Thank you. And then if we can move on to chapter 4 of Q. 14 your report, we see at page 63 that you deal with mental 15 health. Α. Yes.

16

17

21

And the introduction to this chapter says: Q.

"The issue of mental ill health manifests itself 18 19 time and again within the police custody context. 20 Frequently, police officers find themselves as the first point of emergency contacted for those suffering from mental ill health. The first instinct of most members 22 of the public witnessing such an episode is usually to 23 call the police to deal with the individual because of 24 the disturbed or disorderly nature of their behaviour. 25

1 Even families may call the police rather than an ambulance where they consider their loved one's 2 3 behaviour may results in injury or danger and is beyond 4 their ability to cope. "Certain characteristics commonly feature in cases 5 of death involving mental ill health in the police 6 custody context. These include the ability of officers 7 to recognise and interpret symptoms of mental ill 8 9 health, rather than attributing disturbed behaviour to drunkenness or drug abuse." 10 I'm interested in your reference here to certain 11 12 characteristics commonly feature, was this something 13 that you recognised in this chapter? 14 Yes. Α. 15 And what common features in relation to deaths in Q. custody or deaths following police contact did you 16 observe? 17 18 Α. Well, there were a range of deaths which I had looked at 19 in England in custody and certainly I think that the 20 combination of alcohol and mental ill health very often 21 mask the extent of the mental illness and could be 22 attributed, particularly if it's not particularly experienced officers, although the bar officers in 23 police stations are supposed to be experienced, either 24 25 sergeants or police constables, who can recognise the

1 dangers.

I think I say in another report, I don't think it's in this particular report, really when someone is in a state of severe intoxication they shouldn't be going to a police cell, it really is a hospital. The difficulty is our hospitals, the A&E departments are not designed to cope with the concomitant behaviours of people who are in those conditions who may be loud, intoxicated and frighten other patients who are in there and feel very vulnerable because of the presence of someone who is entirely intoxicated. And I did suggest that we need to look at the design of A&E departments where intoxication is a feature and behavioural issues as well that they might want to have soothing places where these people can be until they're seen by a physician.

And if you combine also that with mental health problems, then again sitting in an A&E for sometimes, you know, one, two hours with other patients around is not helpful to either the patient or to the other patients who are present at that stage.

Q. And if we can turn to page 79 of your report, which is the recommendation section, again there are a number here, but do we see that you've recommended:

"Commitment and responsibility at leadership level is needed across police forces to ensure prioritisation

1 of the issue of mental and to bring about sustained 2 [change]. 3 "Police recruitment and training should incorporate the different personal skills and experiences needed to 4 5 fulfill duties relating to the needs of highly vulnerable groups, including empathy, communication 6 7 skills and the ability to employ de-escalation techniques." 8 9 And did you consider that de-escalation techniques 10 were particularly useful and helpful in a situation where the officers were dealing with someone with mental 11 12 health issues? Absolutely, and it keeps everybody safe. It's in the 13 Α. 14 interest of the officers to be able to communicate in 15 this way and to be able to display empathy, to calm and to soothe a situation, as opposed to physical encounters 16 17 which bring danger for everyone. And a good example of that in operation is in 18 New Zealand where the New Zealand police force are 19 20 trained very much on the basis of communication. 21 They're very well respected within the population for their use of basic psychology and not engaging in the 22 physicality, which is when the adrenaline is high or 23 you're frightened or nervous or there's excitement that 24 there's a temptation to resort to in the context of 25

1 arrests or restraint. And therefore, I think there's undoubtedly a lot that we can learn from looking at 2 3 other examples of different skills. 4 And I think that's why when I hear that there's a 5 lot of young people being recruited into the police it makes me worried, because at the age of 16, 17 I would 6 7 not like to be dealing with, you know, a 53-year-old person who is very drunk et cetera not having maybe the 8 9 experience or skills or knowledge of mental health at 10 that stage, because you don't have experience of life as 11 much at that point, whereas again in New Zealand the 12 police force recruit people from an older age group, 13 again, where those types of techniques of communication 14 and soothing come more naturally, because they have been 15 acquired through the passage of time. And was it your view that an increase or an enhanced use 16 Q. 17 in training in de-escalation and communication 18 techniques would be a way to avoid the use of force? 19 Yes, yes. Α. And if officers avoid using force in the first place, 20 Q. 21 was it your view that people would be safer? 22 Everyone would be safer, including the police officers, Α. but particularly those who they arrest, because it is, 23 you know, an arrest is in any other context an assault, 24 25 you are laying hands on people in those stages. So that

1 event happening to anyone is a jolt or an unpleasant situation for them and so however they react relates to 2 the physicality of it and, therefore, the less of that 3 4 there is, the more opportunity -- it takes more time, a 5 bit more patience. 6 You know from the police view, oh, I can't, I'm not 7 a social worker, I can't sit around here for 10, 15 minutes talking to this guy, we have other problems, 8 we've got to just get on with it, but that's at a high 9 10 premium and it comes at a premium of the dangers it creates for everyone. 11 12 And when you say a "high premium and the danger it Q. 13 creates" is that in the case of a restraint, the risk of 14 death? 15 Yes, absolutely. Α. And we see at the end of the bulletpoint we were just 16 Q. looking at you say: 17 18 "This should be embedded in the police appraisal process with assessment made on the correct use of force 19 20 and, in particular, where officers have been able to 21 avoid the use of force." 22 So again, is this a recommendation about trying to avoid the use of force? 23 A. Yes, it's about how you have role models in the police 24 25 who are looked at because of their ability to deal in

1 this way well with members of the public and actually 2 championing that as a competence in policing, which is 3 seen as being very desirable in terms of progression and 4 your ability to police well. Whereas there is still if you go to police colleges, 5 6 again, the physical aspects of it are necessary, but, 7 again, the extent to which the psychological aspects are emphasised and taught and learned from older 8 9 colleagues -- I don't know if it's changed since I have 10 done these reports, I hope it has, and I think it would be interesting to see whether or not that has changed in 11 12 policing today. 13 And that would be using the skills and championing the Q. 14 skills of officers of any gender or age of length of 15 service who had particularly good communication skills? 16 Α. Yes, absolutely. And then do we see that you also recommend there should 17 Q. 18 be consistent national police policy and guidance 19 encompassing current learning and best operational 20 practice reflecting the need for a drastically improved 21 policing approach to those in mental health need? 22 Α. Yes. And if we can move on now, please, to ethnicity which is 23 Q. 24 at chapter 5, which begins at page 83. Yes, I have it. 25 Α.

- 1 Q. Now, when we looked at terms of reference a short time
- ago, the word "ethnicity" was the term that was used
- 3 within the terms of reference that you were given?
- 4 A. Yes.
- 5 Q. And the review required you to consider the extent to
- 6 which ethnicity was a factor in deaths in custody?
- 7 A. Hm-hmm.
- 8 Q. And serious incidents involving the police?
- 9 A. Yes.
- 10 Q. And you have this chapter 5 entitled "Ethnicity"?
- 11 A. Yes.
- 12 Q. Now, this Inquiry's terms of reference require the Chair
- 13 to consider matters relating to the race of Mr Bayoh or
- 14 his perceived race. We've heard evidence last week from
- a Professor Meer that the words "race and ethnicity" may
- be used interchangeably. And from my reading of your
- 17 report, Lady Angiolini, it would appear that that is the
- approach you may have taken in this report, but when
- 19 the Chair is actually reading through the terms of your
- 20 report, would it be permissible and acceptable to you
- 21 that he could treat those words as interchangeable or
- 22 was there some sort of precise definition that you used
- in relation to ethnicity that may be distinct in any
- 24 way?
- 25 A. No. Obviously, they do have slightly meanings, but I

use them interchangeably, whether or not that was correct or not, but understood that, you know -- we talk about race, but the reality is we are all the one race, you know, the human race, we're all identical in terms of our make up so, there is only one race, but there are then regional continental differences in terms of the physical and behavioural differences from one to another and customs, et cetera.

The ethnicity is I suppose where people think that has a higher emphasis on social and cultural characteristics of people, including their religion, beliefs, et cetera or customs, food, et cetera. So I think -- and I read the expert's evidence regarding this, but I think that one of my concerns regarding the nomenclature and what we call people here is that there was a time at which we were quite fraught about what should be said and people can be very insecure in these circumstances.

Fundamentally, we can look at all of the definitions and the right structures, but what has to be there is compassion and love. And that sounds a bit queazy word to use in the context of a report, but it is about compassion and respect and love for each other and I think that that's -- all of that is much more important than having the technical term which sometimes can

1 change from one decade to another according to whatever 2 is coming out of academia as well. So I think that 3 that's why, you know, when I look at this chapter as 4 well that usually important to have a look at the terms, 5 but when I look back at it now, I see I used it 6 interchangeably. 7 Q. That's very helpful. Thank you. We have certainly heard evidence from Professor Meer that they can be used 8 9 interchangeably, but as he has agreed with you, as I 10 understand it, that there are some subtle distinctions between the words and we are aware the definition of 11 12 "race" in the 2010 Act includes ethnicity? 13 Α. Yes. I would like to go through some of this chapter with you 14 Q. 15 if I may. Could we begin with paragraph 5.1: "The 1999 Macpherson Report into the death of 16 17 Stephen Lawrence was a watershed moment in the history of the police and race relations. Its authors, Sir Iain 18 19 Macpherson, included in the report an extract of a 20 submission by Dr Robin Oakley on the nature of the 21 dynamics in operation in the policing of ethnic minority communities -- a relationship which has been a fruitful 22 source of tension and misunderstanding over many years." 23 24 And you have given a quotation here: "For the police service, however, there is an 25

24

25

additional dimension which arises from the nature of the 1 2 policing role. Police work, unlike most other 3 professional activities, has the capacity to bring 4 officers into contact with a skewed cross-section of 5 society, with the well-recognised potential for producing negative stereotypes of particular groups. 6 7 Such stereotypes become the common currency of the police occupational culture. If the predominantly white 8 9 staff of the police organisation have their experience 10 of visible minorities largely restricted to interactions with such groups, then negative racial stereotypes will 11 12 tend to develop accordingly." 13 I'm interested in your thoughts about this comment 14 regarding police and their engagement with members of 15 society? I think now we are -- I think we're probably more 16 Α. 17 cosmopolitan. People are traveling now more abroad to many countries. Even since then, there's a much greater 18 movement of people abroad into different ethnicities and 19 20 we're feeling more comfortable about that, but I do 21 think if basically the only representatives of a 22 community deal they deal with are those who are the ones that are getting into trouble then that will skew your 23

view, because if you don't have friends from this area,

if you're not going out to eat, if you are not meeting.

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

And therefore, you can talk about training, but it's
also really important that during the course of the life
that -- and I think that was one of the great things we
did.

When I was Solicitor General I had the role of leading on diversity at that stage and I went out round various mosques and temples and other religious centres and also meeting communities and got invited to a number of different weddings, made friends with these people who are still very good friends, but through that process which I hadn't had in my experience, because Scotland didn't have a particularly high minority community compared to England and Wales which is much more cosmopolitan. It was a fantastic experience and you are seeing that whole rounded nature of that community and I think that's really an important part for police as well is that their own exposures, not to those who they're investigating for crimes, but to the wider communities as well, because I think that makes a tremendous difference to the way people see each other.

- Q. And do you see -- did you see the value of that engagement with the community and members of the black or ethnic minority communities, do you see the value of that in policing and the work they do?
- A. Absolutely, it's really important, it's really important

1 that that's done and it helps breakdown barriers and I think there's not enough emphasis on it. And of course 2 3 due constancy, well, times are very hard, you know, and 4 a lot of people think that this is a sort of fluffy side 5 of policing. It's not. It's absolutely critical to success in engaging with communities. 6 7 Thank you. Could we move on to paragraph 5.7, page 85 Q. of your report. 8 9 Α. Yes. 10 Q. You've noted here: "Institutional racism identified in the 11 12 Macpherson report still appears to be an issue within 13 the police service. This was alluded to by Theresa May 14 on becoming Prime Minister when she said: 15 "'If you're Black, you're treated more harshly by the criminal justice than if you're white." 16 17 And was that the position as you understood it in 2007 when you prepared your report? 18 19 A. Yes, in England and Wales. I would say, again, the 20 reality of Scotland, going back to that time, was again 21 you saw very, very few members of ethnic communities 22 coming into the courts as accused. Later on, towards the end, there were more coming in, but certainly it was 23 24 very rare to see them in as anything other than 25 witnesses.

1 Q. And then 5.8:

"Inevitably any death involving a black and ethnic minority victim who died following the use of force has the capacity to provoke community disquiet leading to a lack of public confidence and trust in the justice system. This can be exacerbated if people are not seen to be held to account or if the misconduct process is opaque. There is a wider social and political context in which such deaths have occurred, often involving misinformation in the media about the deceased and their family, and the fact that despite Inquest verdicts of unlawful or excessive force, the authorities rarely appear to be held to account."

There's a number of points you make here in this paragraph. The disquiet, first of all, leading to a lack of public confidence and trust, was that a theme that you saw emerging from your researches in this area?

A. The -- what this brought back is that very often if
there had been a death, the police would be very quick
to go to the press regarding it, and so the account
immediately fed into the psyche of the public an account
which was detrimental to the deceased in these cases.
And those were appalling circumstances and it also was
reflected in the way in which the next of kin were dealt
with in these cases, where the normal treatment of, you

know, if you had a murder or whatever, the normal

treatment the families would be given was not being

given to the families of those who died in custody or in

the course of restraint.

And so I think, undoubtedly, there was -- there was a skewed view of the individual who was the deceased at the very beginning and I think I commented on it maybe in this report that, you know, the police should not be putting anything out regarding these matters at that stage, it wasn't appropriate. I'm not sure whether that was in this report or another.

- Q. We will come on to issues regarding the media, yes.
- 13 A. Yes.

- Q. And you talk there about despite Inquest verdicts of
 unlawful or excessive force, the authorities rarely
 appear to be held to account and was that a theme that
 emerged?
 - A. You would have the decision at the end of the Inquest and then very little coverage of it, very often, again in the press and, again, no systematic dismissals, et cetera, regarding these. There was certainly a very much more defensive -- and of course police as employers have a duty to support and look after the welfare of their staff, but, again, as the current Commissioner of Police in London has said he wants "the baduns out" and

- he said he has no interest in keeping people and so he takes a completely different view of this from what I think sometimes in the past was a bit more defensive.
 - Q. And we've heard some evidence about defensiveness and concerns that in relation to conduct issues that the police are conducting those or failing to conduct conduct proceedings and there may in some quarters be a perception of defensiveness; was that something that you saw in your researches down south?
 - A. Yes, and if you look at the outcome from most of these deaths, I mean there were several of them that we looked at and it didn't seem incredibly proactive thereafter about the lessons learned et cetera. Again, the one thing I do want to say though is we can -- we're looking at this from the sense of a textbook, you know, this book is talking about it.

I think, again in fairness to police officers,

I don't think very often it's easy for us to begin to

put ourselves in their shoes and their perception as to

what's happening. The only time that's ever happened,

I've got close to it, was because of body-worn cameras

which I think are a great development and I think

they're significant in terms of probably saving lives on

the part of the police officers and those whom they

arrest. But the one I saw was police officers who were

- 1 raiding a flat and if you read the report about it, it all sounded fairly brutal, but then the body-worn 2 3 cameras were then -- and the witness was spectacularly 4 unimpressive in the way he gave evidence, but then his 5 body-worn video was shown of him going along this wall 6 towards this house and as he gets to the door, the door 7 opens slightly and a gun comes out literally about, you know, two feet from where he is at that stage. So it 8 9 was incredible when you actually see the impact of that, 10 but I think that, generally speaking, the post-act examination by the police as to what happened -- how we 11 12 can avoid this in the future wasn't at that time, and I 13 can't speak about what's happening now, obviously, at 14 this stage, at that stage, as brisk and as objective 15 thorough as it should have been.
 - Q. Thank you. Now, I think as part of this chapter, and I don't intend to go through this with you in detail, you have referred to a number of inquests and other deaths which you've made mention of, such as in 5.9 you mention restraint-related deaths following police contact of Roger Sylvester and Sean Rigg.
- 22 A. Yes.

16

17

18

19

20

21

- Q. And they highlight issues that you've looked at as part of this chapter of your report.
- 25 A. Yes.

1 Q. I won't ask you to go through those in detail. We've heard some evidence of these and we can -- the Chair can 2 3 read this in due course. 4 Could I turn, please, to paragraph 5.18 which is on 5 page 87. 6 Yes. Α. 7 Q. You've talked here about stereotypical assumptions: "The stereotyping of young Black men as 'dangerous, 8 violent and volatile' is a long-standing trope that is 9 10 ingrained in the minds of many in our society. People with mental health needs also face the stereotype of the 11 12 mentally ill as 'mad, bad and dangerous'. There is 13 therefore a particular concern with what INQUEST 14 describes as 'double discrimination' experienced by 15 Black people with mental health issues." Now, we've heard evidence last week from 16 17 Professor Meer about something called "intersectionality" where a person not simply black, but 18 19 may also be female or have another protected 20 characteristic, maybe black, maybe disabled. You 21 mention here black people with mental health issues; 22 would this be an example of that intersectionality we've been hearing of? 23 24 Α. Yes. Where the impact of those protected characteristics is 25 Q.

enhanced because two are meeting?

1

2 Yes. Α. 3 Yes? Q. 4 Α. Yes. 5 And you also mention here Inquest, which is in block Q. capitals. We've heard of an organisation called Inquest 6 7 down south and we hope to hear from one of the directors, Deborah Coles --8 9 Yes. Α. 10 Q. -- as part of this hearing. I understand you're familiar with Deborah Coles. Did she provide some 11 12 assistance to you as part of this report? 13 She did, yes. And she's very experienced in these areas Α. 14 as well so she -- she is an expert in this area I would 15 suggest to you and there will be many other deaths since 16 I worked she will also have continued to accumulate 17 information on. Thank you. Could we look at paragraph 5.21: 18 Q. "There is also concern that assumptions made about 19 20 someone may lead to the denial of medical care." 21 So these assumptions, these stereotypical assumptions, was it your view that that can have 22 23 consequences and one of those could be the denial of 24 medical care? 25 A. Yes.

25

Q.

1 Q. You say: 2 "Experienced officers may believe they know when 3 someone is faking an illness, but such assumptions can 4 prove fatal." 5 And you refer to the death of Christopher Alder. A. Yes, that's right. I think that's a very good 6 7 illustration of that particular circumstances, because, as I described, the officers laughed and joked while he 8 9 was dying on the floor in the custody suite and they reported that he was faking and died after being left 10 unconscious face down on the floor for 11 minutes. 11 12 Q. So am I right in thinking you considered the 13 circumstances of that case of Christopher -- the death 14 of Christopher Alder. 15 Α. Yes. And the views that he was faking to deny him medical 16 Q. 17 care at a point --18 Α. Yes. 19 -- where he clearly needed that medical care. Q. 20 Yes, yes. Α. 21 Q. Yes. And as it says at the bottom the death rattles in his 22 Α. breath were also clearly heard on the video as well, so 23 it was a real tragedy. 24

Thank you. And I think if we could look at your end

1 section, page 93, where you talk about the 2 recommendations, page 93, which will be 95 of the PDF, 3 there we are, and you talk about the IPCC. Who are the 4 IPCC? Is that the equivalent of PIRC in Scotland? 5 Yes, exactly. Α. 6 Thank you. Q. 7 I'm trying to think what the acronym stands for now. I Α. should know but ... 8 As long as I know that they're the equivalent, the 9 Q. 10 English equivalent of PIRC. 11 Α. Yes. 12 Q. "[They] should ensure that race and discrimination 13 issues are considered as an integral part of its work. 14 This should be monitored and fed into internal learning 15 and the IPCC's watchdog role. "IPCC investigators should consider if 16 17 discriminatory attitudes have played a part in restraint-related deaths in all cases where restraint, 18 ethnicity and mental health play a part and that would 19 20 be in line with the IPCC discrimination guidelines." 21 Α. Yes. 22 Q. "As a systematic approach should be adopted across the organisation and they should address discrimination 23 24 issues robustly within misconduct recommendations, including where discrimination is not overt but can be 25

inferred from the evidence in that specific case." 1 2 I'm interested in your views in relation to this, 3 that as I understand these recommendations, you take the 4 view that race and discrimination issues should be 5 integral to the work of what in Scotland would be the 6 PIRC? 7 Α. Yes. They should be considering --8 Q. 9 Α. Yes. 10 Q. -- if discriminatory attitudes have played a part in restraint-related deaths. 11 12 A. Yes. 13 Q. Would it be your view that where race or ethnicity is a 14 factor that the PIRC, as it is in Scotland, should 15 absolutely be considering discriminatory attitudes as part of their investigation? 16 A. Yes, they should. 17 18 Q. And you also talk here about them addressing discrimination issues "robustly" within misconduct 19 20 recommendations. We've heard some evidence about the 21 Conduct Regulations that apply in Scotland and have 22 applied since 2014 and I'm interested in your use of the 23 word "robustly" here. 24 Could you explain some of your views about how you feel -- how you viewed conduct or misconduct matters 25

should be dealt with in a situation where there has been a death in custody and in this particular case of a black man?

A. Well, the -- I'm not sure it's in this report or another report. I looked at the way in which the IPCC were investigating these cases and in many respects, at that point, they were not really equipped to deal with death situation, most of what they were getting was complaints about police officers in different scenarios, but when it came the death situation -- so for instance they didn't have a 24 hour call-out so that if there was a death they were going to the scene of the crime or -- sorry, not the crime I'm talking about or -- the death, they're not there very often and so they're not what you would describe as a blue light organisation.

And therefore so you would have the police at the scene knowing from this particular organisation looking at and ensuring that the locus, as it's called, of the death is being supervised, that there is no interfere with the evidence, et cetera, so it was a very desk-bound perspective of what they did. I think that's changed now. I very much hope it's changed because I haven't been back to see whether or not my recommendation were taken up but they do have that, that independent aspect.

And I talk about elsewhere that the officers 1 2 similarly who are involved in the matter should be 3 separated and they should be treated as witnesses would 4 be. You wouldn't put witnesses together in a room in a 5 huddle and discussing their evidence. You would normally separate them and take their statements where 6 7 it's feasible to do so in that manner. And that wasn't happening with police officers in these deaths either. 8 9 So there wasn't, I don't think, the distance of the 10 investigation in some of these cases that you would see ordinarily in some other form of sudden unexpected 11 12 death. 13 And I think in fact you do deal with issues relating to Q. 14 misconduct in some detail I think on page 170. We won't 15 need to go to that at the moment, but for the benefit of 16 the Chair in due course, I think you do deal with police 17 misconduct in chapter 13 of this report. 18 Α. Yes. And --19 Q. 20 Yes. Α. 21 Q. -- you quote: "There's a very strong perception that police sit 22 23 above the law and a different set of rules apply to 24 them." 25 Is that what you're saying about there's a

- 1 perception --2 Α. Yes. 3 -- that civilians are treated differently from the Q. 4 police? 5 Yes, yes. Α. And in addition to that, you also mentioned conferral 6 Q. there for a moment. I think you specifically deal with 7 that at page 153 of your report. Again, I won't put 8 this on the screen, but -- sorry? 9 10 Α. Sorry there's something -- I'm not sure if you can hear the noise of a drill outside. 11 12 Q. No, no, I can't. 13 But if you can hear interference, let me know and I'll Α. 14 go out and make sure it stops. 15 Q. Thank you. I would like to touch on something else that 16 you do mention in your report about evidence gathering. 17 And this will take us away from the chapter on ethnicity for a moment, but if we could look at paragraph 1.10, 18 19 which deals with ingathering of evidence. 20 Α. Yes. 21 Q. Now, to summarise how evidence was gathered, as I understand your report, you carried out meetings with 22
- 24 A. Yes.

23

25 Q. We don't really need to have that on the screen

experts and focus groups.

- actually. I'll simply summarise it. You met with

 experts in focus groups, with police groups, community

 groups and NGOs. You carried out a public consultation,

 you gathered in responses from that, and you spoke to

 Inquest and provided a report on family listening days

 with families of the deceased and a reference group was

 established --
- 8 A. Yes.
- 9 Q. -- to study literature and evidence internationally of deaths in police custody.
- 11 A. Yes.

12

13

- Q. Could you tell the Chair a little more about how you gathered in evidence in relation to deaths in custody?
- 14 Well, I think that paragraph summarises it. There was a Α. 15 combination of individual -- of next of kin from some of these deaths who I would see individually, and others 16 17 where we got together a group of police officer to have 18 a discussion regarding practices so it would be more of 19 a focus group regarding it, but, again, there were other 20 cases where it would be individual witnesses that we would see as well. And it was very helpful because 21 22 Deborah Coles had very, very good contacts with policing and around policing, so she knew a way around that so 23 24 that was very helpful to do that.
- 25 So it was a mixture of individual witness accounts,

Yes.

Α.

25

1 group meetings to discuss some of the issues and 2 problems as well, and it's something which I do -- it's 3 something that tends to take place in a statutory 4 inquiry, but when I was asked about the current inquiry, 5 I asked for it to be nonstatutory because, again, it's very much more flexible and allows you to obtain 6 7 evidence (a) in private, which helps in particular circumstances where you're talking about police 8 9 corruption so you don't have the audience present while 10 that's happening and I think it does enhance frankness so deployed that in the context of this particular 11 12 report and obtained some very frank accounts. 13 And I think if we look at the annexes of your report, Q. 14 annex A deals with the meetings, page 249, annex B deals 15 at 253 with the public consultation and the bodies you spoke to and approached to look for and got responses 16 17 from. 18 Α. Yes. 19 And annex C is the Inquest report of the family Q. 20 listening days. 21 Α. That's right. And there's some very detailed summaries of comments 22 Q. I think you put in quotations from members of families 23 24 who have been through --

- 1 Q. situations where a member of the family died in
- police custody.
- 3 A. Hm-hmm.
- 4 Q. And --
- 5 A. That's right.
- Q. -- were many of these deaths in relation to black men?
- 7 A. In -- at that time, yes.
- 8 Q. At that time, yes.
- 9 A. Yes. Not all of them were. There were also young men
- 10 with mental health problems as well and one where he was
- 11 handcuffed in such a way in the back of the van that he
- 12 asphyxiated because of the positional asphyxiation in
- 13 the back of the van, the police van. Again so -- so it
- 14 wasn't -- there were a number of other families. It was
- a mix, but there were a significant number which were
- from families of young black men.
- 17 Q. Thank you. And we were looking at the chapter on
- 18 ethnicity, chapter 5, and I think we had look at the
- some of the recommendations. I would like to move on to
- the fourth bulletpoint so this is on page 93.
- 21 A. Yes.
- Q. And it says:
- 23 "National policing bodies and police forces should
- 24 implement mandatory training and refresher training on
- 25 the nature of discrimination, including on race issues,

1 which aims to confront discriminatory assumptions and stereotypes. Policing bodies should consult with 2 3 bereaved families on how such training can breakdown 4 barriers and promote change." 5 And if I can stop there for a moment, you were recommending a mandatory training and refresher training 6 7 on the nature of discrimination? 8 Α. Yes. So not simply training for new recruits? 9 Q. 10 Α. No. But was that refresher training designed to deal with 11 Q. 12 officers who perhaps have many years of experience? 13 Α. Yes. 14 We've heard evidence that for a number of officers they Q. 15 received training at the beginning of their career, but had not at that time in 2015 received further training 16 17 in equality, diversity issues; was this something that 18 you recognised as an issue? 19 A. Yes, because, you know, so much changes in our 20 understanding and knowledge and we -- I mean this wasn't 21 isolated, because in the Procurator Fiscal Service we 22 sort of, you know, when I went there we would go to some training courses but we sort of learned on the jobs from 23 older fiscals and, therefore, they're influencing your 24 thought patterns as well. 25

1 So when I was Solicitor General, I set up college 2 for the training of prosecutors in Glasgow where, again, 3 it was important not just to train people at the 4 beginning of their career, but throughout their career 5 so they continue to acquire more skills and understanding of current practices and of thinking in a 6 variety of areas. So I think that's part of the problem 7 is that those who are out there may be people who 8 haven't had training in these particular areas for some 9 10 years. And you recommend -- part of that recommendations there 11 Q. 12 is that there should be with bereaved families on how 13 training can breakdown barriers? Yes. 14 Α. 15 I'm interested in that comment that bereaved families Q. 16 have a role to play in determining the training or the type of training that officers receive? 17 18 Α. Hm-hmm. 19 Could you tell us more about that, please? Q. Well, they were -- there were a group of families that I 20 Α. 21 came across during the course of this who had lost their 22 loved ones and they felt -- it was very interesting, they wanted to help policing because they wanted to 23 ensure that no other lives were lost and they -- so 24 their position wasn't antagonistic, it was about trying 25

- 1 to get better understanding and they were willing to put themselves forward to help and to assist police training 2 3 in these cases and I think that that's tremendously 4 powerful when I went along to see an example of that and 5 again you could record these, you don't have to have them obviously for every training session, some of it 6 7 could be recorded, but I think the impact of that is very, very impressive. 8 Q. We've heard some evidence from officers who have had 9 10 training along the lines of hearing about lived experience --11 12 Α. Hm-hmm. 13 -- from black colleagues or others. Q. 14 Hm-hmm. Α. 15 And they've described that in evidence as powerful. Q. 16 Α. Yes. And something that they remember. Did you take the view 17 Q. 18 that that type of training could have more impact and 19 could be recollected better by officers --
- 20 A. Yes.
- Q. -- than perhaps training done online or in a classroom with a presentation?
- 23 A. I think it's a combination of these but I do think that
 24 it's, you know, what -- they know that visual -- visual
 25 impact is much more -- much more effective in terms of

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

what we recognise than what we hear and therefore, you know, your concentration span if you're just hearing a lecture or something but actually me engaging with someone who is telling you about these things, it would be -- and I think also just how impressive they are and how much they want to help. The overwhelming sense I got from these ones was they just wanted to prevent further deaths of this nature, they wanted young police officers to understand the absolutely cataclysmic impact it has on families and on them because the police officers who are involved in these deaths very often are very ill for the rest of their lives as a result of these so it's not -- and can develop mental illness and tremendous stress for the rest of their lives so it's in everyone's interest to get this right and I think that that is something which these families were very willing to try to assist and likewise in the current inquiry that Sarah Everard's parents again, no, they cannot get their daughter back, but what's absolutely at the forefront of their mind is to prevent another young woman or young boy for that matter being killed in public, murdered in public, and they do so much because that helps them as a family so I think that again I hope that the police will, you know, if families want to be involved in that try ways of involving them because

1 I think that would help with the training. 2 Q. Thank you very much. I'm conscious of the time now, 3 Lady Angiolini, could you give me a moment, please? 4 Would that be an appropriate time? 5 THE ARBITRATOR: We'll stop for a 20-minute break and 6 members of the Inquiry team will liaise with you, Lady 7 Angiolini. A. Thank you very much. 8 9 (11.31 am)10 (A short break) (11.57 am)11 12 LORD BRACADALE: Ms Grahame. 13 MS GRAHAME: Thank you. 14 We were looking at chapter 5 on ethnicity, 15 Lady Angiolini, and we had been looking at your recommendations in this chapter, which were on page 93 16 17 of the report, which will be 95 of the PDF and we looked at the first four of those. 18 I would like to move on to the next recommendations. 19 20 These, if I could sum up, talk about data collection and 21 statistics. Now, in -- and we don't need to look at 22 this particular chapter, but chapter 2 of your report raises the topic of data collection and the need for 23 accurate data collection and I think you make a 24 recommendations in chapter 2 at 2.75, that the police 25

1	should record the range of variables and you recommend
2	that that be done in a consistent and systematic way.
3	And then we see in relation to ethnicity in this
4	chapter, if we move on to the next bulletpoint, which I
5	think is the fifth, that:
6	"The IPCC should monitor the correlation between
7	ethnicity and restraint-related deaths, including in
8	healthcare settings, where the police were involved.
9	Statistics should be published breaking down
LO	restraint-related deaths by ethnicity."
L1	And then you go on to say:
12	"The national programme for the police data
13	collection on the use of force must include ethnicity
L 4	and mental health, as well as other factors, in all
L5	force data so as to provide a standardised national
16	picture."
L7	You then say:
L8	"National data collection on the use of force should
19	be analysed by the Home Office to draw out patterns and
20	devise national strategies to address discrimination
21	issues and the outcome of that. Both the data
22	collection and the analysis should be made public."
23	And you then say:
24	"The IPCC should monitor ethnicity and deaths in
25	custody against ethnicity and arrests by reference to

all arrests, including non-notifiable offences." 1 I'm interested in your thoughts on this topic of 2 3 data collection and gathering in data regarding --4 specifically regarding ethnicity that you have 5 recommended here and also the comment and recommendation regarding analysis of that data. Why is it so important 6 7 to have police officers and police services gathering in data and analysing it, primarily in relation to 8 ethnicity? 9 10 Α. Well, unlike the Scottish Police Force, which is one national force now, there are 43 different police forces 11 12 in England and Wales and, therefore, the gathering of 13 information, the College of Policing in England and 14 Wales there's a lot of its statistics et cetera, but, 15 again, that has to come from the grassroots of each of these areas, from the police stations et cetera, it has 16 17 to be fed back. 18 And I think it's really important because there just 19 wasn't that statistical analysis across these forces, 20 because, again, you want to look at if there are 21 hotspots, you know, where it's occurring or where 22 there's a pattern over years in order that it can be investigated. So if you look at the number of deaths 23 from hanging in cells over the years, there was a 24 miraculous decrease in that, it was just incredible, and 25

1 all it was that they removed ligature points from the cells and some cells had more ligature points where 2 3 someone could hang a rope or whatever, or a belt, than 4 and others. 5 So again, it's about the learning and the cohesiveness of the information in order that we can 6 7 continue to monitor it properly. I suppose it's a pretty dull aspect of the report, but it's nonetheless 8 absolutely critical for the future. 9 10 Q. Thank you. So the data collection, although it may not 11 to some appear as perhaps dramatic as other parts of 12 your report --13 Yes. Α. 14 -- this data collection allows hotspots to be Q. 15 identified, patterns to be spotted and allows analysis to take place and then from what you're saying, that 16 17 analysis can then lead into learning which can result in 18 fewer people dying? 19 Yes. Α. 20 Yes? Q. 21 Α. Yes. This -- what starts with data collection and in the 22 Q. right way and in a systematic way, can actually end up 23 24 with fewer deaths? Yes. 25 Α.

- 1 Q. And before I leave chapter 5, I would like to ask a
- 2 couple of things. Can we look back, please, back at
- 3 chapter 5.10 and we had touched on this briefly at the
- 4 outset. It related to the death of Sean Rigg.
- 5 A. Yes.
- Q. And if we look at 5.12, you not only talk about the
- 7 Sean Rigg, the death, you then talk about the review
- 8 that was carried out after the IPCC investigation.
- 9 A. Hm-hmm.
- 10 Q. We have heard some evidence that the IPCC investigation,
- 11 although it was supposed to look at race, did not?
- 12 A. That's right.
- 13 Q. And that was reflected and drawn out by the subsequent
- 14 review.
- 15 A. That's right.
- Q. And if we look at paragraph 5.12:
- "A number of people who gave evidence to this review
- 18 [that's the subsequent review] considered that race and
- 19 ethnicity should automatically be considered as a factor
- in any investigation where these characteristics are
- 21 present, unless proven otherwise. The concern that the
- 22 issue of race is not always considered in investigations
- is a long-standing issue that was raised in the
- 24 Macpherson Report. Sir Iain queried whether officers
- 25 failed fully to accept racism and race relations as a

1		central feature of the investigation."
2		And you say:
3		"Investigators need to start with an open mind and
4		go where the evidence takes them, but there is a need to
5		think ahead of the evidence in order to give full
6		consideration to the potential for discriminatory
7		treatment and practices from the outset in every
8		investigation."
9		And I think you go into this in more detail, but you
LO		say at one point in your report there may be perception
L1		that investigators are reluctant to look at race and and
L2		that to some extent will tie in with the recommendation
L3		that we look at the earlier in your at the end of
L 4		this chapter.
L5		I was interested in this idea that there was perhaps
L 6		some reluctance to look at race and that's why, such as
L7		in the Sean Rigg investigation carried out by the IPCC,
L8		that although they should have looked at race, they
L9		simply didn't.
20		Is this a theme that you have noticed emerging from
21		your review?
22	Α.	I don't think I don't recollect that being a
23		particular issue that came over from the cases that we
24		looked at, but I think that many investigators and still
25		police officers to this day are nervous about the issue

1 of race. And again, some of that comes from the fact that they may have had lives where they have few friends 2 3 or interactions with people from different races and 4 that they -- or different ethnicities and, therefore, 5 that they are concerned to -- insecure in their training and how to approach it more than anything. 6 7 So it's, you know, the elephant in the room. You know we are not -- it's there, but we'll keep this as we 8 9 would, unless there's something really specific that 10 comes into the evidence which suggests that it was an issue, someone shouting in the course of their evidence, 11 12 you know, just trying to paraphrase a sort of reaching a 13 piece out saying "black bastard" or whatever they shout, 14 that then be the entree into looking at that when, in 15 fact, it should be in their mind from very beginning. We've heard that there may be circumstances where there 16 Q. are not those overt examples --17 18 Α. Yes. 19 -- of racist language being shouted during an incident Q. 20 or such like? 21 Α. Yes, yes. 22 And we may have heard evidence that it's vital that Q. investigators look at underlying examples of evidence 23 24 that may amount or give rise to inferences of potential 25 racism?

1 Α. Yes.

12

13

14

15

16

17

18

19

20

21

22

23

24

25

2 Would you agree with that? Q.

nervous?

- 3 Α. Yes, yes.
- 4 And did you see a route whereby that nervousness perhaps Q. 5 on the part of the investigators or reluctance could be 6 corrected, could be resolved, so that they feel less 7
- Well, I think where it's not just about sharing, but 8 Α. 9 actually getting out there into the communities where 10 there are higher black and ethnic minority communities, feeling comfortable, having colleagues who are --11

I remember one a black police officer gave evidence to me that he said that he found it very difficult because he said that, you know, he would be out in the street in his uniform and he would be -- he would receive abuse from members of the public about being a black police officer, so he was a target because of that. And then he said he would take his uniform off and go home and he would be the target of abuse for being black in other circumstances, just in his private life as well. But he said that he never felt that he could discuss it with his colleagues because he would be perceived as playing the race card. So he was very isolated in that and I think that there is a -- we have an obligation to explore and to learn more about it

to make sure we are, you know, not just simply looking
at textbooks, but we're actually getting out there and
actually begin to understand some of the issues and
challenges that our colleagues may be facing, but also
members of the public may be facing in their lives
because of their ethnicity.

- Q. So not just training, whether reading books or texts,

 the engagement with training where it's lived experience

 being shared, or perhaps demonstrations of some sort,

 but also again engaging with the community?
- A. Lots of cultural feasts and celebrations as well and some members of these communities are delighted to invite you. If you had a police officer who wanted to find out more about, for example, the Sikh community, he could go along to their services, they can go along to a wedding and meet people and have these opportunities to get to know people from these communities.

So it's not easy to do that on a concerted basis if you have a hundred new people coming in, but it's something which if you're going to police the community you're policing the whole community so you must therefore feel comfortable dealing with people who have mental illness or who are disabled or who are visitors from countries from other countries. You have got to have the ability to communicate and empathise with a

- 1 full range of the community and that's something which if you are -- that's why I was talking about the 2 3 New Zealand Police Force where people are a bit more 4 mature, a bit more confidence about talking to people, 5 having a chitchat with people. Whereas if you're young coming in -- still predominantly male as well. There 6 7 are still not enough women in policing -- that those skills are something which they learn eventually, but 8 how do you accelerate that and make sure they're fit to 9 10 be out on the streets.
- 11 Q. Potentially learning available from experiences from
 12 international police forces as well as those within the
 13 UK?
- 14 A. Yes, yes.
- 15 Q. And the comments you made about training, particularly
 16 regarding ethnicity, would these equally apply in other
 17 spheres such as in the Crown Office and Procurator
 18 Fiscal Service and --
- 19 A. Yes.
- 20 Q. -- for precognoscers and advocate deputes and those
 21 working within a wider sense of the field of justice?
- A. Yes. I think it applies to every aspect of those who
 are involved in public life that they're serving the
 whole community and certainly, when I look back to when
 I was a young deputy fiscal, there were very, very

few -- I don't know if I can think of anyone when I started who was from an ethnic minority. There must have been in other offices, but very few. This is why, you know, it's unconscious bias.

You didn't actually ask, you didn't challenge, because that was, you know -- we had an assumption. Sometimes we used to be told, well, a lot of -- for instance, in Glasgow there was a significant Pakistani population and we knew a lot -- we had friends and neighbors who were Pakistani and they used to say they weren't that keen for their children to go into law, they didn't have a very high regard for lawyers, but they wanted to be accountants and doctors and therefore that could would steer them away.

But nonetheless, nobody went out there proactively to actually see what we could do to try to make our organisations much more representative of our communities and enriching our communities as a result and our ability to deal with witnesses and victims from areas as well. So I think -- I don't think that was confined to the justice look system. I think if you looked universities, if you looked at any other organisation, the judiciary, everywhere there was a complacency and I think that that has changed. Sadly, it's changed because of these tragedies. It has brought

- us to a screeching halt about the absence or the

 apathetic approach there was to this because, you know,

 everybody just -- I'm sure anyone who applied would get

 in, but the fact that people weren't applying or weren't

 coming in or weren't coming through universities into

 these areas just wasn't questioned.
- 7 And I think without the need to go to the report at the Q. moment, I think you come back to this theme in your 2020 8 9 report specifically regarding Police Scotland to encourage diversity, and unconscious bias training, to 10 be provided more widely, regularly and consistently in 11 12 that regard across Police Scotland and so you also 13 relate the benefits of training in -- also specifically to the police in your later report, if that's right? 14
- 15 A. Yes.
- Q. Can I move on, please, to chapter 9. This is headed
 "IPCC investigations." And we see at 9.1 that on page
 18 121, which will be 123 PDF
- 19 A. 921?
- Q. Yes, 121 is the page and chapter 9, paragraph 9.1,
 you'll see the Independent Police Complaints Commission,
 the IPCC, is referred to and this chapter deals with
 them and I think earlier you said that's the English
 equivalent of PIRC in Scotland?
- 25 A. Yes.

1 Q. And if we could look, please, at paragraph 9.22. Now, appreciate that this relates to the position in 2 3 England, but you do deal at paragraph 9.21 and 9.22 with 4 the issue of independence and we've heard that is 5 an issue that arises in connection with investigations under Article 2 of the Human Rights Convention. And in 6 7 paragraph 9.22 you say: "This issue is wider than close professional 8 connections between the police and the IPCC. There is 9 10 also a wider cultural and historic connection, whereby ex-police IPCC investigators may bring cultural 11 12 assumptions and sympathies with them." 13 And we've heard some evidence about the position and 14 independence in this Inquiry and we've heard that 15 certainly in 2015 and indeed now, we've just received the up-to-date statistics, that 62 per cent of the 16 17 investigators within PIRC in Scotland at the moment have 18 a connection or a former connection, I should say, to 19 police, policing. 20 We have explored the issue of independence and the 21 independence of PIRC with a number of witnesses and I'm 22 interested in your thoughts here regarding independence and the issues that arise and in paragraph 9.22 you 23 24 mention: "Close professional connections are one aspect, but 25

there is also a wider cultural and historic connection."

I'm interested in your thoughts about this connection seen through the prison of Article 2 and independence and the difficulties that those connections and historic connections can give rise to?

A. Yes, yes, it was a concern. I'm not aware of what the change was there. I do recollect that the head of IPCC accepted it as an issue, but I think the problem that they -- how they articulated was that they needed people with these skills and it wasn't easily -- so you had to have some form of policing, particularly if you at things like scenes of crime detection if there was a death, you expect the IPCC to be there, and I criticise them for the fact that very often they weren't or they weren't there, they would come up two or three days later and they're not a blue light organisation, as they describe themselves. They did not have at that time at least emergency provision to get there.

I said you need to have some -- to be effective in these cases they need to have that facility and they're all very much based in the west of Scotland and I said you have to have a Scotland-wide resource at least in regions, so that you have the ability to have people there. But in terms of their reliance on police, of course it was the easy way, but it did I think cause me

25

1 real concern at the time when I looked about the -- not 2 just perception, but the reality of their independence 3 and their likelihood that people knew people who they 4 were investigating or knew of them, because it's quite a 5 small country, and I would hope now that that situation after so many years has now been addressed. 6 7 Well, we've heard yesterday from the current Q. Commissioner that the current number of investigators 8 9 with a police -- former police connection is 62 per 10 cent. 62 is still very high. 11 Α. 12 Now, you have talked about the impact on public Q. 13 confidence and I think at 9.23 you quote from someone 14 that spoke at the family listening days. Do you see 15 9.23? 16 Α. Yes. "There is a perception that the IPCC operate with the 17 Q. police to protect officers, that investigators tend to 18 19 be made up of ex-officers who are working with 20 ex-colleagues and that leaves the process feeling 21 one-sided or lacking true independence." 22 And was that a concern that you heard from family members who have been involved in deaths in custody? 23 24 Α. Yes, they did. As well I think the next paragraph

mentions that. It gives an example of observing the

1 police -- IPCC arriving and being -- appearing quite chummy with the police or chatting together and, again, 2 3 and I think 9.24 I say the members of the family say: "The IPCC investigator wasn't real. He was an 4 ex-policeman. He was a wall. We couldn't talk to him. 5 He was there to defend. It felt like he was protecting 6 his job, protecting the Metropolitan Police." 7 This was obviously in the English context. So again 8 9 that really undermines wholly any confidence that can be 10 had in the process if that is the makeup of the organisation. I hadn't appreciated that even now it's 11 12 as high as 62 per cent, which I think is worrying. 13 I wonder if we could look at your recommendations in Q. 14 relation to this chapter, page 137, and I think -- I'm 15 particularly interested in the second bulletpoint: "Ex-police officers should be phased out as lead 16 17 investigators in the IPCC. To the extent that the IPCC still considers this expertise is required, ex-police 18 staff should act as a consultancy and training source 19 20 within and, more appropriately, outwith the 21 organisation. The IPCC should also look beyond England 22 and Wales for expert consultants and secondees from other investigative organisations who are also expert in 23 the investigative, forensic skills required to 24 investigate such serious cases, for example, from the 25

Procurator Fiscal Service in Scotland and the Office of 1 2 the Ombudsman for Police in Northern Ireland. A wider 3 pool of expert resources can also be considered by 4 looking beyond the immediate jurisdiction of the IPCC." 5 And I'm wondering if you can expand on that recommendation and whether that remains your view? 6 7 Yes, I think it's very important that they get a range Α. of different experiences of investigatory approaches so 8 9 that they're not simply mimicking the police, because 10 they have a different task and it's -- but they do require to acquire some of the investigative and 11 12 forensic skills which can -- again, there will be some 13 experts from within the police who can provide these and 14 the training, but not rely wholly on the police as (a) 15 the whole source of staffing as well as the whole source of training and again Ireland, Northern Ireland and even 16 17 Éire itself, the Republic of Ireland, I used to visit 18 them and the chiefs there to learn about their policing issues and that they were very helpful and very willing 19 20 to assist and to look at issues in different 21 jurisdictions. Thank you. And then moving on in the recommendations, 22 Q. you then also talk about: 23 24 "Written information about sources of specialist support, including information about INQUEST, should be 25

```
1
             given to the family at the very first contact with an
             IPCC representative, as well as alternative forms of
 2
 3
             information. IPCC staff should tell families
 4
             immediately following the death of their loved one of
 5
             the right to independent specialist legal advice."
                 I'm interested in your views on the support that can
 6
 7
             be provided to families who find themselves in this
             situation and you have mentioned there some
 8
 9
             recommendations. Again, was that something that you
10
             felt was -- would assist families?
         LORD BRACADALE: I'm sorry to interrupt, but I think there's
11
12
             some technical difficulty that the family are drawing
13
             attention to.
         MS GRAHAME: Sorry I didn't --
14
15
             I'm not sure whether, my Lord, whether or not your
         Α.
             having difficulty, but I have lost one of my earphones.
16
17
             It just pinged out my ear. It's on the other side of
18
             the room.
19
         LORD BRACADALE: You can go and attend to that,
20
             Lady Angiolini, while we try to resolve this issue.
21
             I don't think it's possible. I don't think it's
22
             possible to have the remote connection and the document
             up on the big screen on the same time. Am I right in
23
             thinking that?
24
25
         MS GRAHAME: We could perhaps -- it might make it easier if
```

1	we put the recommendations back on and see if it will
2	come on to the television, 137.
3	LORD BRACADALE: I think the technical expert is here now.
4	Thank you. Lady Angiolini, I think we're back on
5	course again. I suspect that Ms Grahame might have to
6	repeat the question that she's just asked.
7	MS GRAHAME: Thank you.
8	I had been planning to move on to two of your other
9	recommendations on page 137 of this report and I was
10	reading out the recommendations that written information
11	about sources of specialist support should be given to
12	every family at the first contact and:
13	"The IPCC staff should tell families immediately
14	following the death of their loved one of their right to
15	independent specialist legal advice."
16	And I was interested in your thoughts,
17	Lady Angiolini, in relation to whether this would
18	support the families, but also assist in looking at
19	things from the point of view of independence whether
20	you thought this would enhance independence and improve
21	public confidence?
22	A. Absolutely, I mean I think in terms of Article 2 of the
23	European Convention the family is entitled to legal
24	advice in these circumstances, but I'm not absolutely
25	sure whether I am getting that recollection right, but

25

1 that was my -- is my recollection, but the availability of and specialist legal advice, solicitors who are 2 3 comfortable and understand police stations and the 4 environment there is really important so that the family 5 have that support and Inquest is mentioned. I was very impressed with Inquest as an organisation 6 7 and they had a number of excellent barristers and solicitors who provided pro bono support as well as 8 9 acting and representing, once funded, for families and 10 who could come out to the police station and provide the family with a representation in these circumstances and 11 12 help communication with the family, who are, as you can imagine in these circumstances, not in a condition to be 13 14 able to communicate and take command of these matters. 15 They're in a state of absolute shock and distress. We do hope to hear further from Deborah Coles from 16 Q. 17 Inquest later in the Inquiry and we hope to hear from her in relation to support that can be provided to 18 19 families. 20 Can we move down to the bottom of that page for the 21 recommendations. The second-last bulletpoint there, 22 your recommendation said: "The IPCC should urgently consider whether to adopt 23 24

a formal time limit for the completion of Article 2 investigations with the lead investigator obliged to set

1 out in writing why any extension to this limit was 2 required." 3 We've heard evidence in this Inquiry about the length of time that the investigation took and the 4 5 duration of the period between the death of Mr Bayoh and the final PIRC report finally being sent to 6 7 Crown Office. And I was interested that you have highlighted there whether to adopt a formal time limit. 8 9 Can you expand for us, please, on what your thoughts were in relation to that? 10 Yes. Well, obviously I looked at some of the times in 11 Α. 12 some of these investigations and it struck me as being a 13 great deal more leisurely than was required and that the 14 whole -- given the distress to the family and the 15 tragedy that there is, families can't move on -- they're not going to some on with their lives in a dramatic way, 16 17 but can't even begin to grieve properly until these process are completed so there is this urgent need to 18 (a) secure the evidence briskly and you'll see I made 19 20 recommendations also about that the IPCC weren't really 21 resourced or designed in any way to have 24 hour cover. 22 So if something happens in the middle of the night when a lot of deaths in custody do happen, they weren't 23 about, so there was a need to change their skill set and 24 25 their approach to this and understanding of the

25

Α.

Hm-hmm.

1 investigators. 2 But likewise, the time limit is important. We have 3 in Scotland time limits for the prosecution of many 4 cases and while there is a capacity to ask for an 5 extension in these cases, I think the courts were, at least in the past, I haven't been there recently, very 6 7 vigilant to ensure that that wasn't just because of a dilatory approach to the investigation, that there was 8 9 absolutely a very good basis for that and I think it 10 struck me that the manner of the investigations was somewhat leisurely compared to what I had seen in the 11 12 justice system and I think that that's why I considered 13 that it was really important to allow families to move 14 on with their grieving and get beyond this. It was 15 really important. Sorry. And obviously, you have experience of the 16 Q. 17 timescales in Scotland and you will have experience of in fact prosecuting murder trials and --18 19 Yes. Α. -- dealing with matters along those lines. In 20 Q. 21 situations where there has been a death, perhaps a 22 murder, culpable homicide, something along those lines, 23 there are no issues about identification of the people who were involved in that matter --24

be reasonable?

- Q. -- what sort of timescale would you anticipate a murder
 investigation, a culpable homicide investigation, to
 reasonably take? I appreciate it will vary depending on
 the circumstances, but when you're talking about time
 limits, what sort of region were you considering would
- A. So are you talking about the police investigation or the
 procurator fiscal sort of gets involved in that, very
 often attended the scene of the crime that night or day
 and --
 - Q. Well, could either be just the police or police and PIRC or it could be including the crown investigation and the crown precognition being prepared, but did you have any thoughts yourself about a sort of reasonable range of periods that could be --
 - A. Well, the 110 days is a limit even for a murder case in Scotland for -- where the accused is in custody and it may have changed, again, I'm not familiar as to whether or not it's changed, and one year if the accused was on bail. So one year if you look at it, looks to me as if it would be the outside that you would be looking for for the completion of these processes as well which should be taking place in a, you know, with quite clear targets at the beginning of the -- of the Inquiry.

Sometimes it can become more complex and, again, in

Yes.

Α.

25

1 criminal context, can go to the court, revert to the court to ask the court's permission to extend the time 2 3 limit, but you have to have a firm basis for that and I 4 think part of the problem here was there wasn't any 5 sense of urgency about this and no time limits which could really give them a discipline to ensure that 6 things were done not speedily with the injury to 7 equality, but done briskly and with a view to the fact 8 9 that you have a family for whom life has stood still and 10 the need for that to happen briskly for everyone. Thank you. And the just for those members of the public 11 Q. 12 who may be listening, that one-year period would be 13 where the accused was on bail? 14 Yes. Α. 15 That would be the period of time within which the trial Q. would commence, subject to any applications to extend 16 17 the period? 18 Α. Yes. 19 Either from crown or the accused? Q. 20 Α. Yes. 21 Could we turn back to annex C, please, which is on page Q. 254. I said that I would come back to the issue of 22 media engagement and you'll see that the annex C is the 23 report of the family listening days. 24

- Q. And I wonder if we could look at page 271 of the PDF,
 and -- sorry, page 271 of the report and paragraph 1.8

 which is under the "Considerations". There we are. And
 this talks about "false narratives" and "victim blaming"
 so this is an aspect of, as I understand it, the
 discussion that took place on one of these or both of
 these family listening days; is that correct?
 - A. That's right.

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Q. You've highlighted here that:

"Families outlined two key ways the media had impacted on their experiences of the process; for some the first they knew of their relative's death was via media outlets (including on Twitter), and others had complaints about the way the media was used by both the police and the IPCC immediately following a death. Families were unhappy that stories, often unchecked by them prior to release, ended up misinforming or 'muddying the waters'. This took the form of creating false narratives thus helping erode any confidence in the veracity of the investigation and inquest process. Some families felt this was an intentional tactic (often starting at the point at which officers conferred) [and you refer back to that] employed with the express purpose of deflecting blame or responsibility away from those involved with the death and shifting it onto the

- victims. Evidently this 'tactic' is not rare as a
 number of families provided examples where information
 about the families or the relatives was used to create a
 false narrative, and according to families, often in
 collusion with the media."
- 6 A. Yes.

- Q. And then you give a number of quotations given no doubt at the family listening days from a variety of family members. Can you help us understand the significance of these issues to families who are dealing with a death in custody?
 - A. They were absolutely heartbroken about the situation because they are trying to contend with just the horror of having lost their loved one and then these distorted betrayals were appearing in the press the next day when the only information that could have got out would have been from the police and that's you will see that I made quite a great deal about police not conferring during these circumstances, but some police officers even to this day have contacted the media. The media rely on the police for stories, particularly if there's a shortage of news, and it used to be the press would attend the court, you very rarely see press in courts now, but now they rely on police to send out those stories to them or to pass this is an informal

1 situation, this is not something which is condoned by their employers, but --2 3 So I think the impact on families is from the very 4 beginning they have a skewed portrayal of their loved 5 one and therefore they have a sort of rebuttal presumption that the whole situation is going to be 6 7 stacked against them when it comes to that circumstances of their loved one's death being investigated neutrally 8 and independently. 9 10 Q. And was there any evidence that you gathered in relation to these false narratives and victim blaming themes and 11 12 patterns that ethnicity or race was an element to that? 13 Yes, I think there were cases and I think Deborah Coles Α. 14 from Inquest will be able to tell you about the specific 15 cases where she has experienced that as well. Thank you. And then I think, just for completeness, you 16 Q. 17 do specifically deal with issues in detail about family support in chapter 15 of your report. That starts of 18 19 page 193. And I think at paragraph 15.10 on page 196 20 you talk about the family's perception, 15.10: 21 "[About] perception [about] those who subsequently 22 advise them that following the death police forces have been quick to portray the deceased and their friends and 23 relatives in a poor light in an effort to neutralise any 24 public sympathy." 25

1 And you've included there not just the families and 2 the relatives but friends also. Was that something that 3 you noted when you were gathering in evidence about 4 this? 5 Α. Yes. Did you have any examples that came to your attention 6 Q. 7 that related not just to families or relatives or friends but to legal representatives? 8 In the context of legal representatives providing 9 Α. 10 information --And the narrative being portrayed in the media? 11 Q. 12 Of the legal representatives of the police? Α. Legal representatives of the families. 13 Q. Certainly, I do think that we spoke to a number of those 14 Α. who represented and they did -- they had real concerns 15 about this. This was a real, you know, that there was 16 17 almost like they galvanised it into action to portray a 18 negative account of this and there would be an account 19 from, you know, an unnamed police officer, you know, who 20 the media just so happened to have a link with who 21 would presumably be one of the officers involved in it 22 or close to it and this would then be provided and that was the -- so from a very early stage the media 23 24 portrayal of this situation is bad -- bad mad guy, you know, or black bad mad guy, the picture of police 25

1 officers having to go in and and deal with these very, 2 very difficult cases. And do we see in paragraph 15.10 that you give a 3 Q. 4 quotation there: 5 "They said information was given that (relative) was a drug addict, but that's not true, she had mental 6 7 health problems. There was an article in the press saying she was a drug addict and the reporter said the 8 9 information was from the IPCC." 10 So did you have examples of not simply police officers possibly sharing stories with the press, but 11 12 also the IPCC sharing stories or presenting a narrative 13 to the press? Well, that's obviously one of them. I can't remember if 14 Α. 15 there were any other examples, but that's why, again, 16 I was concerned about the percentage of former police 17 officers who were investigators in the IPCC and gave 18 them specific targets in the Scottish context to reduce 19 that reliance, because it wasn't appropriate because 20 they all knew each other so you had, you know -- and so 21 the notion of an independent investigation when they had 22 all been colleagues years before was almost farcical and, therefore, it was absolutely critical that this was 23 a truly independent group. And if, you know, these 24

statements were being provided by the IPCC staff as

- 1 well, that's again another warning sign about the lack
- of independence in that process.
- 3
 I'm sure -- I hope -- in fact you have told me it's
- 4 not. It's still 62 per cent police officers and I still
- 5 think that's much, much higher than it should be.
- Q. And then to concluded, do we see that you have
- 7 summarised your recommendations at chapter 18 of this
- 8 report, and these are grouped thematically.
- 9 A. Yes.
- 10 Q. And those themes include, on page 235, restraint.
- 11 A. Yes.
- 12 Q. And you've listed the restraint-specific recommendations
- which can be found in detail during the -- within the
- body of your report.
- 15 A. Yes.
- Q. And then they also deal with funding for families and
- the issue of family support at page 238.
- 18 A. Yes.
- 19 Q. And these themes cover all the recommendations that are
- within the body of your report?
- 21 A. Yes.
- Q. And will be available for the Chair to consider in due
- course.
- 24 A. Yes.
- 25 Q. I would like to move on now, please, to your 2020

report, please. And this -- I'll look at the final 1 2 report and this is from November 2020, and it's 3 SBPI 00501, so we have the reference and that's come up 4 on the screen here and I understand you have a hard copy 5 of that final report. 6 A. Yes. 7 Q. And this is the Independent Review of complaints Handling, Investigations and Misconduct Issues in 8 9 Relation to Policing, and am I right in saying this is 10 the one that's specifically in connection with Police Scotland. 11 12 A. Yes. 13 Q. Right. Thank you. If you can just give me a moment. 14 I would like to ask you some questions about police 15 culture and I think paragraph 26 may be the right place. 16 May be not. Yes, yes, that's right. 17 Α. Is it right? Okay. But I am interested in police 18 Q. 19 culture and we have heard some evidence about this topic 20 and we've heard the use of a phrase "canteen culture"? 21 Α. Yes. We've heard evidence that police culture is not 22 Q. monolithic and I think we've heard that from former 23 24 DCC Designate Fiona Taylor and you have referred in your

report to the strong influence of the what we've heard

10

- was called legacy forces, the regional forces which
 existed prior to the 1 April 2018 when Police Scotland
 came into existence. I wonder if you can help us, what
 was your impression about police culture when you came
 to preparing this report?
- A. Again, I'm influenced to some extent now because I am
 looking at it through the lense of having looked at it
 in the Wayne Couzens case. I want to make sure I don't
 confuse, you know, what --
 - Q. Sorry, Lady Angiolini, I couldn't quite catch that, the sound went slightly there, sorry.
- 12 Α. Okay. I just want to make sure that I'm not merging 13 what I have come across in the context of the 14 Wayne Couzens investigation about culture and what I 15 remember seeing at this time in Scotland but one view I think was that the Strathclyde was very dominant when 16 17 there was this merge, when they came together as one police force in the early days, and there was a slight 18 sniffiness, if I can call it that, by former Strathclyde 19 20 officers about the skills and the abilities of the other 21 forces. I'm not sure whether or not that dissipated 22 over the passage of time as promotions and better integration would take place when people moved about 23 from one part of the country to the other. But -- and 24 without reading this section again, I don't think I can 25

- 1 remember specifically anything that I said other than
- 2 about inclusion and diversity but I don't think that at
- 3 the beginning they felt comfortable suddenly being
- 4 embraced in one national force, I think it took quite a
- 5 while for it to settle.
- Q. All right, we'll maybe come back to that. Can I ask you
- 7 to look at chapter 9 of this final report?
- 8 A. Yes.
- 9 Q. I've just realised the reason I'm having difficulty
- 10 finding the right chapter is I'm looking at the
- 11 preliminary report here and I haven't brought my final
- 12 report. However, I do have the correct page references
- but you'll have a slight advantage on me at the moment
- 14 which I can correct over lunchtime. I'm interested in
- 15 chapter 9 which I understand in your final report deals
- with inclusion diversity and discrimination; is that
- 17 correct?
- 18 A. Yes, yes.
- 19 Q. And can you assist us by explaining to the Chair how you
- 20 gathered in information and evidence in relation to the
- 21 experiences of black police officers in Police Scotland?
- 22 A. I was assisted by some of the organisations, the police
- 23 organisations that represent officers from this
- 24 background. SEMPER rings a bell.
- 25 Q. Yes.

- 1 A. I'm not sure if that's -- SEMPER --
- 2 Q. We hope to hear from the Chair of SEMPER, Sandra
- 3 Delandes-Clark.
- 4 A. Yes.
- 5 Q. We hope to hear evidence from her in due course during
- 6 the Inquiry.
- 7 A. And there were other -- I can see from 9.7 here, I met
- 8 with a range of groups representing minority communities
- 9 and evidence gathering meetings with BEMIS, which I'm
- not sure what that acronym is for, but it's an umbrella
- 11 body supporting the development of ethnic minorities in
- 12 the voluntary sector, Coalition for Racial Equality and
- Rights, Scottish Women's Development Forum and Scottish
- 14 LGBTI+ Association as well as SEMPER, but all of these
- groups were very helpful in actually identifying other
- 16 people from -- from who I was particularly interested in
- 17 regarding the issue of ethnicity and the impact there.
- I also asked the police if I could be put in contact
- 19 with any officers from those communities as well and
- 20 they were helpful and I was able to write directly to
- 21 officers and invite them to come and see me and a number
- 22 did come and give evidence to me individually as well as
- 23 having a large focus group of officers as well where
- they were really forthcoming and very, very helpful.
- 25 Q. Thank you. So you not only spoke or took evidence from

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

individuals who had evidence to give in regard to issues
of inclusion, diversity and discrimination but also
conducted a focus group. Can you tell us a little bit
about the focus group and how evidence from the focus
group was shared with you?

- Well, the -- I would be present at the focus groups, Α. I would go along to them, and we would have a facilitator who would ask a particular question and then we would ask people for their views or experiences of the particular issues we were looking at and there would be notetakers who take notes of the issues which -- or the evidence that was being provided from the individuals and and it was very good because you would have different views, people are very respectful of each other and it was enormously helpful and I have used them also in the current inquiry that I'm doing as well. I have just had three days of focus groups from different areas of policing looking at not dissimilar issues from those who were looking at police culture, for instance, and we had, you know, a full day of -- different focus groups each day of police officers and nonpolice officers and those supporting them to help give evidence so it does give a -- that informal setting also I think makes people confident to give evidence.
- Q. And how did you identify the individuals or the

- organisations which were chosen or selected to attend
 those focus groups?
- 3 A. From different sources. Some were from the police, some
- 4 were from -- so for instance SEMPER were very helpful in
- 5 being able to identify other charities and other
- 6 organisations that they related to and the Chief
- 7 Constable I have to say was very helpful as well in
- 8 identifying organisations that he thought could help
- give a sense and I have to say that certainly at the
- 10 time of this the Chief Constable was incredibly
- 11 supportive of the process.
- 12 Q. And --
- 13 A. There wasn't a defensiveness.
- 14 Q. Sorry. And were there black officers involved with
- those focus groups as well as giving individual evidence
- 16 who had actual experience, real lived experience of
- 17 being officers for Police Scotland or previous legacy
- 18 forces?
- 19 A. Yes, there were. In fact, that police officer that I
- 20 mentioned who described his experience of, you know, the
- 21 abuse he would get from being black and as a black
- 22 police officer but then what he felt at the time was --
- and I'm still very marked by his evidence -- is that he
- 24 would come back to the station and people were asking
- 25 how are you getting on, et cetera, he would never tell

- them about it because he was always concerned as being
 seen to play the race card and he -- so these were
 additional pressures. Not only was it happening in
 terms of the abuse but then the feeling that you had to
 actually not moan about it or seek support from your
 colleagues which other officers would have done
 regularly in such circumstances.
- Q. And was that evidence of that real experience in
 Police Scotland used as a foundation for the conclusions
 that you drew in your 2020 report?
- Yes, yes, the evidence which we got from these 11 Α. 12 officers certainly I discovered(?) there were recurring 13 themes emerging from experience of different groups and 14 how individuals within the police service felt they were 15 cheated as well as how communities felt about the police so they were all from individuals who came across during 16 17 the course of those and some of them actually I would do -- if they were at a focus group and they were --18 they had an awful lot to say, I would then -- we would 19 20 they know take a statement from them afterwards and interview them afterwards. 21
 - Q. And in terms of rank, were they from a variety of ranks throughout the police service --
- 24 A. Yes.

22

23

25 Q. -- or was it concentrated in one area?

- 1 A. No, there were some in supervisory positions as well, it
 2 wasn't just police constables.
- Q. And was there also a range of length of service so perhaps more junior officers but also those with a lengthy service over a number of years?
- 6 A. Yes, there was a mix.

22

23

24

- Q. And in terms of learning from those focus groups and the individual witness statements, were those of use to you in terms of considering issues regarding discrimination?
- 10 Α. Yes, and again this marked feeling that they were -some of them were hanging on in there but contemplating 11 12 leaving and that was something which was marked as well, 13 because of the sort of the feeling of double 14 discrimination that the -- that they would have from the 15 public but -- policing the public but also then not having the empathy or at least not feeling confident 16 17 enough to seek empathy or support from your colleagues 18 because of this apprehension that they were seen as, I 19 said earlier, as was described to me "playing the race 20 card". In fact, I think it's in the chat, I just 21 spotted this, at 9.5.
 - Q. 9.5, thank you. We can maybe come back to this after lunch. So although your report in terms of the 2020 report deals with complaint handling, investigations and misconduct, and it's not specifically or exclusively

- 1 focusing on complaints of race, is it -- or to racial
- 2 discrimination, is it fair to say that that was
- 3 something that was very much considered by you as part
- 4 of this report?
- 5 A. Yes, yes.
- Q. And in doing so, the evidence that you gathered, sought
- 7 specific experiences from, would that include black
- 8 officers as well as those from other ethnic minorities?
- 9 A. Yes.
- 10 Q. Thank you. And I have just realised that I didn't
- 11 actually explain at the outset the circumstances in
- 12 which you had come to prepare this report and I wonder
- if you could just before lunch maybe explain how it came
- 14 around that you were asked to prepare this report, and I
- think you had been approached by one of the then cabinet
- secretaries in the Scottish Parliament, Mr Matheson?
- 17 A. That's right, he was the Justice Minister, so I was
- asked -- he approached me -- he had -- I think it's in
- 19 the forward here, Cabinet Secretary of Justice and the
- 20 Lord Advocate, in fact, it was both of them. I'm trying
- 21 to think who the Lord Advocate was at that point after
- me. It might have been ...
- 23 Q. Would that have been James Wolffe? I think if we --
- 24 A. Yes.
- 25 Q. I think you do not have the preliminary report but I

1 have the advantage of having that in front of me and it 2 says in June 2018 Michael Matheson the then Cabinet 3 Secretary for Justice and the Lord Advocate James Wolffe 4 invited you to conduct an independent review of 5 complaints against the police in Scotland. 6 Yes. Α. 7 And that was commenced in September 2018. Q. That's right. 8 Α. Thank you. I'm conscious of the time, if I could be 9 Q. 10 given a moment? LORD BRACADALE: Yes, well, we'll stop for lunch and we'll 11 12 sit again at 2 o'clock and again the team will liaise 13 with you, Lady Angiolini. A. Thank you very much, my Lord. 14 15 (1.01 pm)(Luncheon adjournment) 16 17 (2.07 pm)18 LORD BRACADALE: Ms Grahame. 19 MS GRAHAME: Thank you. Lady Angiolini, before lunch we 20 were talking about your 2020 report and I wonder if 21 I can ask you to look at chapter 7, and in particular 22 let's begin with paragraph 7.4, which is found on page 82 of that PDF, but is actually page 81 of the report --23 24 Α. Yes. 25 Q. -- itself. And paragraph 7.4 relates to the police

Yes, that's right.

25

Α.

1 Professional Standards Department. 7.4, please. 2 Yes, got that. Α. And you talk about -- and we've heard evidence about the 3 Q. 4 involvement of the Professional Standards Department 5 within issues of conduct and -- and, in fact, you also mention, if we can go on to page 82, you specifically 6 7 mention the Police Service of Scotland Conduct Regulations 2014. Are those the Regulations that you 8 had regard to when you were preparing your report? 9 10 Α. I assume they were. I can't remember now, but I must have I would have thought. 11 12 Q. Thank you. And can we look at paragraph 7.57, please, 13 and again you come back to the question of independence 14 here, 7.57: 15 "A common theme in the course of my review has been expression of concern about the concept of the police 16 17 investigating the police when a complaint is made about their service or conduct. This was succinctly put by 18 19 one member of the public who told me that 'people who 20 investigating themselves don't tend to find themselves 21 quilty.'" 22 Do you see that paragraph 7.57. It's much further on, is it? 23 Α. Yes, it's 57, 7.57. 24 Q.

- 1 Q. And it's on -- I have it on -- excellent. Thank you.
- 2 And again, in going back to this question of
- independence, you talk about a common theme, was this a
- 4 concern not just in relation to investigations into
- 5 deaths, but also investigations into the conduct of
- 6 police officers?
- 7 A. Yes, yes.
- 8 Q. And can we look, please, at paragraph 7.60, and do we
- 9 see again that you refer to the five principles in
- 10 relation to Article 2 under the European Convention of
- 11 Human Rights and independence is mentioned there.
- 12 A. Yes.
- Q. And then at 7.61 you mention the other principles,
- 14 including adequacy, promptness, public scrutiny and
- 15 victim involvement.
- And again, was this very much through the prison of
- 17 Article 2 that you considered questions relating to
- 18 conduct and complaint?
- 19 A. Yes, yes.
- Q. And can we look at your recommendations, please. These
- 21 are on page 123 of the actual report, at page 124 of the
- 22 PDF, so paragraph 7.143 and do we see there the
- 23 recommendations in this report are in bold at the end of
- each chapter.
- 25 A. Yes.

1 Q. And this says:

"Other than for pressing operating reasons, police officers involved in a death in custody or serious incident, whether as principal officers or witnesses to the incident, should not confer or speak to each other following that incident and prior to producing their initial accounts and statements on any matter concerning their individual recollections of the incident, even about seemingly minor details. As with civilian witnesses, all statements should be the honestly held recollection of the individual officer."

And I appreciate that in your previous report, the 2017 report, and also in this report, you have commented in relation to conferral. Having considered all matters with regarding conferral, was this your final conclusion that there should not be conferral if there has been a death in custody or, for example, a death after police contact?

A. Yes. I think I give the caveat there that if they're in isolated circumstances or there is some pressing reason they have to speak, then clearly health and safety et cetera might demand that that can't be obtempered in full, but where it's practical and reasonable, then they should be separated and their statements taken, just as civilian witnesses would be approached by the police and

1 they would not take their take together. I also think that this provision is there to 2 actually protect police in a sense from themselves, 3 4 because even if they haven't thought about it then, the 5 fact that they were left together for a significant amount of time chatting about or if they claim they 6 7 haven't, it's a bit like throwing a skunk in the room and asking people not to smell it. It doesn't really 8 9 assist them. I think this is a better way of protecting 10 the evidence and also their own recollection -- genuine recollections. 11 12 Q. So as much for the benefit of the officers themselves --13 Exactly. Α. -- as the public perception that may exist if they are 14 Q. 15 permitted to confer? 16 Yes, yes. Α. And can we move on to paragraph 7.153 and this is on the 17 Q. PDF at page 125, but I think it's 124 of the actual 18 19 report. 20 Α. Yes. 21 Q. And this recommendation is: "The Scottish Government should consider the case 22 for giving the PIRC a specific legislative power that 23 would enable staff is to access the Centurian database 24 25 from its own offices so that contemporaneous audit is

- 1 possible. Providing a basis in law for accessing any
- 2 information relevant to the PIRC's statutory functions
- 3 should ensure compatibility with GDPR and any other
- 4 relevant data protection legislation."
- 5 Now, we've heard evidence that Centurian, the
- 6 Centurian database, is one used by Police Scotland, is
- 7 that the database that's referred to here?
- 8 A. Yes, yes.
- 9 Q. And we've also heard evidence that PIRC, in the past
- 10 certainly, may have had to request that checks of the
- 11 database are carried out by police officers?
- 12 A. Hm-hmm.
- 13 Q. And was this recommendations designed to avoid that
- 14 potential conflict of interest, that potential attack on
- independence of PIRC's investigation?
- 16 A. Yes.
- 17 Q. Thank you.
- 18 A. Yes.
- 19 Q. Well, then can we move on to chapter 8, please, and in
- 20 particular paragraph 8.16, and you'll see that this is a
- 21 recommendation in bold. It's on page 129 of the actual
- 22 report.
- 23 A. Oh, yes, got it, yes.
- Q. "Police Scotland's Executive team should consider
- in-depth and review the criteria and competencies..."

- 1 Sorry, I have got the wrong number here. It's not
- this one that I was wanting. It was, sorry, page 130.
- 3 A. Yes.
- Q. Chapter 9 "Complaints in the context of inclusion,
- 5 diversity and discrimination," and we actually very
- 6 briefly touched on that just before lunch, although at
- 7 that stage I didn't have the terms of the report quite
- 8 in front of me.
- 9 And we are hoping to hear evidence later in
- 10 the Inquiry from two other witnesses, one is called
- 11 Steve Allen and one is Sandra Delandes-Clark, who's the
- 12 Chair of SEMPER. I think I have already mentioned her
- name.
- A. Hm-hmm.
- Q. Steve Allen, as I understand it, may give evidence to
- the Inquiry that he was of the view that there was a
- missed opportunity to embed a cultural commitment to
- 18 equality and diversity during the transition to
- 19 Police Scotland and that was when they moved from the
- 20 legacy forces and Police Scotland was created on
- 21 1 April 2013.
- A. Hm-hmm.
- 23 Q. And I wondered, first of all, whether you would have any
- thought about that there was a missed opportunity
- 25 to truly embed a cultural commitment to equality and

- diversity in Police Scotland in 2013?
- 2 A. Does he mean by there being a specific reference to that
- in the constitution of the new force? I'm not quite
- 4 sure -- where did he propose that that should be
- 5 contained?
- Q. I don't have his evidence in front of me. We hope to
- 7 hear evidence, further evidence from Mr Allen, about
- 8 these matters. We do have a statement from him, but we
- 9 don't have the full details.
- 10 A. Just in general, yes, it would have been a really good
- opportunity, a very positive statement and I think it
- 12 would have been a good juncture. At that point we have
- this new force and to have that up front. It's not
- something which I -- I don't if mine came after before
- that, but I certainly think that that would have been --
- it's not -- presumably still something they could do.
- Q. I was going to ask you that. Does anything in your
- 18 report suggest that it would be too late for
- 19 improvements to be made by Police Scotland? We have
- 20 heard on an action plan that exists and attempts that
- 21 are being made to improve the culture within
- 22 Police Scotland in terms of the equality, diversity,
- 23 inclusion, was there anything in your report to suggest
- that wouldn't be a worthwhile endeavour?
- 25 A. No, because every year you have got a different

- audience, you have got different systems, different kids
 growing up and different people applying to the police
 and I think something as bold as that right up front
 about what they're about sends out a powerful message
 and also encourages a much more diverse group of people
 applying -- to apply for the role.
 - Q. Thank you. And you have mentioned SEMPER and, as I have said, we hope to hear from Sandra Delandes-Clark later in the Inquiry. I understand she may give evidence that SEMPER were not approached to discuss embedding a better culture of equality and diversity in Police Scotland when it was created.
- Did you have any impression from your dealings with

 SEMPER, and those from SEMPER, as to the benefit of

 including them with discussions about improvements that

 can be made?
- 17 A. Discussions with the police when it was being established?
- 19 Q. With SEMPER.

7

8

9

10

11

- 20 A. Yes, I found them very, very helpful and knowledgeable
 21 about these issues and I think it could only have been
 22 beneficial.
- Q. Thank you. Could we look please chapter 9 on

 complaints. Now, I have that on the screen in front of

 me. "Complaints in the context of inclusion, diversity

and discrimination." 1 2 If we look at paragraph 9.1, you say: 3 "The way any organisation responds to complaints and 4 the character of its internal culture are both important 5 indicators of the maturity, health and effectiveness of that organisation. This can be observed in the 6 7 commercial context as well as in public entities. Listening and responding effectively to complaints and, 8 9 crucially, learning the implications of what those complaints indicate are excellent mechanisms for 10 improving the quality of the service provided." 11 12 We've heard some suggestions of perhaps at one time 13 at least, perhaps not now, of defensiveness and 14 protectiveness on the part of the police when complaints 15 are tendered or made by members of the public in particular and I wonder if you have any thoughts about 16 17 the tension between and perhaps the reaction of 18 defensiveness or protectiveness when a complaint is 19 made, but also an organisation -- a mature organisation 20 learning lessons and moving forward in a constructive 21 way; do you have any thoughts about that? 22 Yes, and I agree with the proposition. I used to work Α. away back in the dark ages as a sales assistant with 23 Marks & Spencers, and this is not a commercial interlude 24 25 for them, but I always found it incredible how they

9.50, it's 9.5.

- 1 genuinely welcome complaints, because they were in terms 2 of their commercial imperative interactive, because it's 3 how they learn. And even if it's a difficult one, it 4 should be a feeling of, oh, thank goodness we know about 5 it and what can we do to prevent this recurring? So complaints are a really important aspect of a learning 6 7 culture in any organisation and improvement. Thank you. Can we look at paragraph 9.5, so it's not 8 Q.
- 10 A. Yes.

- 11 Q. And here we are:
- 12 "The evidence suggests that some officers and staff 13 experience discriminatory conduct, attitudes, behaviours 14 and micro-aggressions, both internally and externally in 15 the course of their duties. We heard that many of these incidents go unreported even though some of these 16 17 behaviours constitute misconduct and that there was a reluctance in those Black, Asian and minority ethnic 18 19 officers to report for fear of being characterised as 20 'playing the race card'."
- 21 A. Yes.
- Q. And I wonder particularly as you mentioned
 micro-aggressions that these are going unreported
 although some may constitute misconduct and I'm
 interested in the evidence that you gathered that

- 1 allowed you to draw out this conclusion.
- I think there were elements of being left out of a night Α. out, not included, you know, just not included or going for, you know, a drink after work or maybe some sort of tournament on and find themselves just not included in these things and there wasn't -- I didn't ever get a sense of overt mockery or anything, but just a sense of finding it difficult to get into sometimes into friendship groups within the organisation.
 - Q. And was it your -- did you have any views about what the organisation itself could do to promote friendship groups and inclusion for others within friendship groups or events that are being arranged?
 - A. Well, yes, in the sense if you have them, it's more supervised. I suppose supervisors and bosses, you know, sometimes people invite folk to their house making sure that, you know, always inviting all staff and not excluding people from those events, but, again, I, again, think that the cultural issues were just psychological barriers for some individuals that they just didn't see what they would have in common in their lives, because if someone was a Muslim they wouldn't want to the drink or they might -- and again, a lot of it was an absence of interest in others and, you know, or expanding your friendship circle to people who have

- got really so much to offer and I think that -- I'm not

 sure if that's still a common feature, I hope it's not,

 but, again, I suppose people are drawn to very often

 those who are similar to themselves and that doesn't

 auger well in terms of having a diverse and fully

 integrated society where everyone feels comfortable to

 be themselves.
 - Q. And in particular with things like conduct and micro-aggressions, if those were reported, was it your expectation that those would be dealt with in terms of the Conduct Regulations within Police Scotland?
 - A. I think I may have said somewhere there was a feeling that someone would try -- they always -- this isn't just confined to this. If there was a grievance of some description, I think very often the sergeant or the inspector would attempt to mediate over the matter and try and resolve it without going through a formal channel, but they did on occasion, but, again, it was like a nuclear button making a complaint, so the prospects of these actually happening was another matter.
 - Q. Can we move on, please, to paragraph 9.10, and this is on page 132 of your report towards the bottom, page 133 of the PDF, and here you quote from

 Sir William Macpherson in the Stephen Lawrence Inquiry

18

19

20

21

22

23

24

25

1 where Sir William wrote: "Unwitting racism can arise because of lack of 2 understanding, ignorance or mistaken beliefs. It can 3 4 arise from well-intentioned but patronising words or 5 actions. It can arise from unfamiliarity with the behaviour or cultural traditions of people or families 6 7 from minority ethnic communities. It can arise from racist stereotyping of black people as potential 8 9 criminals or troublemakers. Often this arises out of 10 uncritical self-understanding born out of an inflexible police ethos of the 'traditional' way of doing things. 11 12 Furthermore such attitudes can authorise in a tightly 13 knit community, so that there can be a collective 14 failure to detect and to outlaw this breed of racism. 15 The police canteen can too easily be the breeding ground." 16 17 Now, this is obviously a quotation from 1999. To

Now, this is obviously a quotation from 1999. To what extent would you say that description matched the description of Police Scotland in 2020 when you did your report?

A. I think there was still evidence of it. I think that with younger members of the staff I think they were beginning to be much more interested in each other and I think part of this is progress. If you look at the fact that, again, people are traveling so much, people really

enjoy going out for meals from different countries and tasting different cuisines and getting interested. People have got much more of an appetite to learn about other countries, whereas if you go back to the 1960s there just wasn't -- there wasn't -- well, we didn't, you know, many people wouldn't have had the money, but there wasn't the infrastructure for people to travel and to learn more about cultures, as a result of which I think people are a bit more relaxed, but there are still issues.

I don't believe that those issues have disappeared.

I still think that it is a challenge for people coming in from a minority community to make friends and to feel comfortable in the whole community and really belonging and that's why there has to be real effort on the part of not just the supervisors but all colleagues to make sure that folk feel comfortable and are befriended in the same way we would with others.

Q. Thank you. Could you look at paragraph 9.86, which is on page 153 of your report and you've mentioned here specifically "Attitudes and Behaviours":

"Discriminatory attitudes and behaviours do exist in Scotland and they also exist in Police Scotland; that was evident in the discussion that I have had over recent months. The evidence presented to the Review in

1 relation to complaints and misconduct matters is that discriminatory attitudes and behaviours are present 2 3 within Police Scotland, as they are in many 4 organisations, and that such attitudes and behaviours 5 are also exhibited by some members of the public in the way they treat police officers." 6 7 We have heard much evidence in this Inquiry which suggests that many witnesses have never seen or heard or 8 9 witnessed any discriminatory attitudes or behaviours, 10 but here you say they do exist both in Scotland and also in Police Scotland. 11 12 Α. Hm-hmm. 13 In terms of the evidence that you received and reviewed Q. 14 in preparing for this report, was it evident to you that 15 there were discriminatory attitudes and behaviours that were present in Police Scotland at that time? 16 Yes. And again, I'm not surprised that people say that 17 Α. complaints weren't made, because that was also probably 18 19 the reality of it. 20 If you look to another context again with the 21 Wayne Couzens report, there was a WhatsApp group there where the culture was very, you know, totally toxic 22 group of police officers who made vile jokes at the 23 expense of just every minority community they could 24

think of, as well as anyone else who was considered to

25

to that.

25

1 be not part of their white male group and -- but I have also seen examples of WhatsApp groups of that nature 2 3 from police officers in Scotland as well. Not -- I 4 haven't seen one which was quite as extreme as that, but 5 certainly they do exist. And I think that again, technology, WhatsApp groups, 6 7 et cetera allow people to form groups of friends who are like themselves and, again, might add further to the 8 9 marginalisation of those officers who come from other 10 religions or other traditions or other countries. And I think, another part of your report, you also 11 Q. 12 mention senior officers. We have heard evidence from 13 senior officers whether they have seen any 14 discriminatory attitudes and behaviours, whether they've 15 witnessed that, whether they've noticed that in their work and many have said that is not something that they 16 17 are aware of. Is there an issue with regard to senior 18 officers that you noticed when you were preparing your 19 report? 20 I can't remember now. I can't remember if I did say Α. 21 anything without references. I'm not sure if you can point me to something in the report regarding the 22 attitude of senior officers. 23 I haven't got the note of it here, but I will come back 24 Q.

1 Α. I don't think I have. 2 From memory, I think you -- well, I'll wait and see if I Q. 3 can find it in my notes. 4 Α. Okay. 5 I'll move on at the moment, if I may. I would like to Q. look at your recommendations under this section, this 6 7 chapter, page 158 or PDF page 158, paragraph 9.96. And here this is a recommendation at the conclusion 8 9 of chapter 9: "Police Scotland should make use of staff surveys to 10 enhance their understanding of the experience of all 11 12 minority groups in the service and senior officers 13 should make more use of face-to-face meetings and focus 14 groups with members of these groups to gain a more acute 15 understanding of the impacts of discrimination, prejudice and unconscious bias." 16 17 And when you made this recommendation about using staff surveys, what was your expectation about how this 18 would be taken forward? We have heard some evidence 19 20 about a survey. 21 Α. Well, that (a) that it should happen promptly and it 22 would be something which it should be, if not regular, certainly it should be being repeated from time to time, 23 because it gives the employers a good source of 24 intelligence as to how people are feeling when they 25

1 might not be content to make absolutely direct 2 complaints or, you know, oral complaints to people about 3 what's happening. 4 Q. So would your expectation --5 Α. (Unclear audio). Sorry, I interrupted. Was your expectation that this 6 Q. 7 survey would be a source of data which would be repeated over --8 9 Yes. Α. 10 Q. -- an extended period? 11 Α. Yes. 12 Q. -- to provide -- again, you talked earlier about 13 identifying patterns. 14 Α. Yes. 15 Q. Or hotspots or issues, is that the type of thing you would expect to be done? 16 17 Yes, yes. Α. Okay and then if we can look at 9.99. 18 Q. 19 Can I also add just to that answer that it's Α. 20 particularly important in an organisation where people 21 are not always together with the same people. You're 22 outside. You only come together in the morning, get their shift instructions from the sergeant and then 23 24 disappear off around the town et cetera. So their

experiences can be quite different and that in itself

25

1 also can be quite isolating. So I think that was 2 another reason why that was really important. Q. Right. Dealing with recommendation 9.99 first: 3 4 "In light of the very worrying evidence that I have 5 received, I consider that issues related to discrimination and their impact on public confidence in 6 7 Police Scotland should be the subject of a broader fundamental review of equality matters by an independent 8 9 organisation. That review should take into account 10 HMIC's proposed inspection of Training and Development that is to concentrate on the recruitment, retention, 11 12 development and promotion of underrepresented groups." 13 Was it your view in light of all the evidence, you 14 describe very worrying evidence, that you heard that a 15 further review should also be carried out specifically regarding equality matters? 16 17 Α. Yes. 18 Q. And you say that that should be by an independent 19 organisation? 20 Α. Yes. 21 Again, not by Police Scotland itself? Q. 22 Α. No. Was that with a view to -- well, you have made comments 23 Q. regarding Article 2 and the importance of independence 24 and removing that potential conflict of interest. Was 25

1 that with a view to it being truly independent? 2 Α. Yes. Perhaps we could very briefly go back to paragraph 9.53, 3 Q. 4 and you say: 5 "During the focus group the Review was told that Black, Asian and minority ethnic officers are the 6 7 subject of more complaints from the public than any other officers and it was felt the onus tended to be on 8 9 the officer to defend themselves when a complaint was 10 made. A more extensive support network and more understanding from senior officers would be helpful. It 11 12 is also noted that currently there is a lack of Black, 13 Asian or minority ethnic officers in the Professional 14 Standards Department." 15 And what was envisaged here when you talk about a 16 more extensive support network and more understanding from senior officers? 17 18 A. Police officers can be abused in the streets, but if you 19 come from a minority community, if you're black, then 20 you are subject to not just public derision for being a 21 police officer, but also, again, for being black and 22 the -- so they're dealing with a double aspect of potential abuse from nasty members of the public that 23 other officers are also having to experience, but it's 24 intensified and even more personal in a sense and 25

- 1 hurtful because of that.
- 2 Q. If the --
- 3 A. If I could just add, that it's a term of abuse to which
- 4 I've heard used that police officers when they're
- 5 shouted at in a derogatory fashion that they're shouted
- at and called "black bastards" even when they're not
- 7 black or from a minority community, which again might
- 8 say something about the mindset.
- 9 Q. In light of the reality of the discriminatory attitudes
- 10 that they may face --
- 11 A. Yes.
- 12 Q. -- in their daily work, in recognition of that, do you
- 13 consider that a more extensive network of support and
- 14 more understanding from senior officers would help to
- 15 minimise the impact of that discrimination --
- 16 A. Yes.
- Q. -- which is being faced, yes?
- 18 A. Yes, because we're asking a lot of these officers.
- 19 Q. Thank you. Can I ask you about something that's been
- 20 described as "review fatigue". You've obviously
- 21 referred to the report by Sir William Macpherson in
- 22 relation to the Stephen Lawrence murder. You have
- 23 mentioned yourself about the number of reviews that have
- 24 been carried out. I've talked very briefly and
- 25 highlighted references that you've made to the deaths in

23

24

25

1 custody of various black men, Sean Rigg and Christopher Alder, for example. We talked about those 2 3 this morning. Is there any reflections that you could provide to 4 5 the Chair to assist him in reflecting on review fatigue that we can see themes emerging from the 6 7 Macpherson Report that are perhaps repeated in subsequent reports and issues that you have continued to 8 9 see in 2017 and that you mention in your 2020 report? 10 Α. Hm-hmm. Do you have any thoughts about dealing with review 11 Q. 12 fatigue? 13 Well, part of the problem is who reads them, because Α. 14 they go to organisations who have responsibility for 15 influencing, reporting on and employing the employees and, therefore, it should really affect the way that 16 17 they move forward. Despite the fact that things look, you know, if you look at these reports you may think, 18 well, it still looks pretty grim, I still think it's 19 20 probably incrementally getting better than it was, say, 21 50 years ago. Because if we look back many, many years 22 ago, it was people who were Catholic couldn't get jobs.

So you have these prejudices which have been evident in

Scottish society and culture for a number of years and

everyone of them has to be addressed, not only for the

25

1 sake of what's happening, but historically about our society and how we're developing because in the 2 3 future -- we learn a lot from what's happened in the past, so I think there is a value from those in terms of 4 5 recording the historical difficulties we've had in trying to give people their freedoms and rights that 6 7 they're entitled to enjoy as citizens and I think this is part of that wider process. 8 9 I also think that there are immediate changes, 10 because I know the Chief Constables in the past have not wanted to have organisations where there are these 11 12 issues and have actually wanted to find these reports to 13 be helpful to take those forward by the fact that 14 they're not having the effect within their own 15 organisation when it's someone coming from outside and looking at it objectively. 16 Thank you. I would like to move on to your most recent 17 Q. report which we touched on earlier. This was from 18 19 February of this year and it was the first part of the 20 Angiolini Report, and let me just get the reference 21 number, it's already on the screen, it's SBPI 00632 and 22 this is part 1 of your report in this matter. 23 Α. Yes. And I think if we turn to the very beginning of the 24 Q.

report, page III, and this is the forward, there we are,

118

1		and you begin with a quote to the mother of
2		Sarah Everard and you explain that:
3		"Part one of this independent Inquiry was
4		commissioned in late 2021 by the then Home Secretary to
5		establish a definitive account of the career and conduct
6		of the individual responsible for the premeditated and
7		brutal murder of Sarah Everard. This report focuses on
8		her assailant."
9		You have however always been conscious that this
10		focus can create a perception of Sarah being
11		marginalised from the whole process, but you have in
12		this Inquiry sought evidence and understanding of the
13		action.
14		And so was this a report that was commissioned from
15		you by the then Home Secretary to look into these
16		circumstances?
17	А.	Yes.
18	Q.	And if we can look at page vi under the "Angiolini
19		<pre>Inquiry":</pre>
20		"The terms of reference were announced in May 2023.
21		These were informed by the work of the Inquiry in part
22		1, as well as by submissions received as part of a
23		public consultation on the terms of reference for part
24		2. The scope of part 2 includes the recruitment and
25		vetting of police officers, culture and standards in

1 policing, and measures to help prevent sexually motivated violence against women in public spaces. 2 3 work for this part of the Inquiry is ongoing." 4 And am I right in saying that at some point there 5 will be a second part of this report which will also include your thoughts on police culture and standards in 6 7 policing; is that correct? Yes, as well as a separate report on a colleague of 8 Α. 9 Wayne Couzens who was serving in the same unit, 10 David Carrick, who was jailed for I think it's a whole life sentence for the rape of a number of women. 11 12 Q. And in terms of your ongoing work, Lady Angiolini, would 13 you anticipate that this second report and the other 14 reports you mention may also contain some interesting 15 and perhaps relevant comments on police culture and standards --16 17 Α. Yes. 18 Q. -- which the Chair could consider? Thank you. 19 Α. Yes. And would it be asking too much to ask when your 20 Q. 21 anticipate that may be available? 22 The -- I think end of '25 and beginning of '26, because Α. of our -- as you'll see there is -- essentially there's 23 another Wayne Couzens report to do with David Carrick 24 25 who was a very prolific offender so there's an awful lot

1 to look into that as well as -- but they are running in parallel so certainly I think as possible, because I do 2 3 hope to retire. 4 Q. All right. Thank you very much. 5 Could we look, please, at chapter 7 in this report, 6 the Angiolini Report and this is on page 278 or PDF page 7 292, and I think if we look at paragraph 7.2: "With time, the bad apple theory has been recognised 8 9 as false. While giving evidence to the Home Affairs 10 Select Committee in April 2022 and answering the question, 'Is it culture of the Met that is the 11 12 problem?" Sir Stephen House, then acting Commissioner of 13 the Metropolitan Police Service, admitted 'it is not a 14 few bad apples. You cannot simply say that 15 Wayne Couzens and a couple of other people have done something wrong. I would suggests that that has been 16 17 the spearhead of the problem, but there is a wider issue within the organisation, which we acknowledge and we are 18 dealing with'." 19 20 I'm interested in your own reflections on the idea 21 of a bad apple and where that sometimes is said in 22 connection with officers who are -- who have perhaps failed to meet the standards of professional behavior on 23 which one would expect them to comply. Do you have your 24 25 own thoughts about this idea of "it's just a few bad

apples" or "it's just a bad apple"? 1 2 Yes, because it's evidential not and every working day Α. 3 for the last two years I received a summary of all of 4 the press and television news reports which relate to 5 offences committed by police officers and it makes very 6 depressing reading. There are so many really good 7 police officers, very good men and women out there and utterly dedicated to public safety. Having these people 8 9 working in there with them is not good for them, it's 10 not good for the public and there really is an urgent need to rid policing of a significant number of people 11 12 who are in there for their own purposes and not the 13 public interest and who use the power that they have 14 acquired to abuse members of the public and sometimes 15 their own colleagues. Thank you. Can we look, please, at your recommendation 16 Q. 17 number 14 on the workplace culture chapter at 326 and 18 this is page 340 on the PDF. 19 Yes. Α. 20 Q. And here you say: 21 "Positive culture and an elimination of misconduct 22 or criminality often excused as banter." 23 So this is page 326 of this report and it's underneath 7.199, so if you keep moving up the page. 24 That's it, thank you. And it reads: 25

"With immediate effect, every police force should commit publicly to being an antisexist, anti-misogynistic, antiracist organisation in order to address, understand and eradicate sexism, racism and misogyny contributing to a wider positive culture to remove all forms of discrimination from the profession. This includes properly addressing and taking steps to root out so-called banter that often veils or excuses malign or toxic behaviour in police ranks."

And in terms of this recommendation, would you care to expand in any way on what you have said here about the importance of an organisation becoming antiracist?

A. Yes, the reality is that policing requires people to rely on their colleagues and so they form bonds so you're looking -- if you have to go out in a dangerous situation, you're hoping your workmates will keep an eye out for you and support you if you get yourself in trouble and, therefore, their relationships are important and sometimes they are traumatised or whatever and a common method for dealing with that is finding camaraderie and solace in groups where they go together, maybe might go for a drinks or they might have this WhatsApp groups where they swap stories about their families or what their hobbies are et cetera or have a laugh, exchange jokes.

However, the patterns that I have been seeing in the current or the initial report which you'll see there was the existence of particular groups which were highly toxic and not bawdy humour, absolutely thoroughly disgusting humour, which evidenced all of these prejudices as a joke that and comprehensive bigotry towards anyone who was a minority and so that in itself is criminal. It's criminal behaviour. It's not just banter.

It is a crime and the Lord Justice Clerk in Scotland gave an opinion in a similar case in Scotland. It wasn't police officers I don't think in that case, it was a different group or it may have been, but I'm sure you'll be able to check that, where again similar exchanges were being made and I think that type of culture, if I was a young very idealistic police officer coming in to want to help and to find yourself sucked into that type of groupthink at an early stage, would be hugely disillusioning. It's not something that as a police officer you would want to be part of or to have to deal with these people during the day.

And if that culture is more extensive as some of these newspaper reports that I see each day might suggest that there are out there then we do have a very big problem, certainly in my context here in England and

- 1 Wales, and I'm sure it's not isolated to England either.
- 2 Q. Thank you. And in relation to -- obviously, you have
- 3 prepared a number of reports. We have looked at those
- 4 today.
- 5 A. Yes.
- Q. In relation to all of those reports, but in particular
- 7 the one regarding Police Scotland in 2020 --
- 8 A. Yes.
- 9 Q. -- can you share your impression of the response that
- 10 you've had to your recommendations and your suggestions
- 11 about how the Police Service in Scotland in particular
- could be improved, what's been the attitude to that?
- 13 A. Generally very accepting and very positive. I think the
- 14 last one I did the Police Federation were not terribly
- enamored, but certainly I gave evidence to the
- Scottish Parliament and to politicians who seemed to
- 17 fully accept the reports.
- The problem is when people like myself are asked to
- 19 do these reports, you are asked to do the report and
- once you have done the report, that's you, your task is
- 21 complete, so you're not -- there isn't and I think this
- is something which people might want to consider for
- 23 future and his Lordship might want to consider is that a
- 24 mechanism for not just simply for commissioning the
- 25 reports which taking place, but also a mechanism for

1 measuring how the government and other agencies actually 2 implement those recommendations which they have accepted 3 at the time, but that actually see what's happening in 4 measuring that. I think that's an important second 5 aspect of commissioning inquiry reports which I think at the moment is quite weak. 6 7 Q. Thank you. Would you allow me one moment, please, Lady Angiolini. Thank you very much. I have no further 8 9 questions. 10 LORD BRACADALE: Lady Angiolini, would you bear with me for a moment while I check whether there are any 11 12 applications for further questioning. 13 Are there any Rule 9 application, one? 14 So I'm going to hear an application, Lady Angiolini, 15 so if you will just wait, the staff will liaise with you and we'll come back to you as soon as I can. 16 17 Thank you. Α. 18 LORD BRACADALE: Ms Mitchell. 19 Rule 9 Application by MS MITCHELL 20 MS MITCHELL: The one issue that I want to ask about is the 21 question of the accountability of PIRC. In the report 22 it's clear that Lady Angiolini considers that PIRC's aim is to secure public confidence in policing in Scotland, 23 she says so in terms, and she also talks at paragraph 24 1417 about complaints about PIRC as an organisation or 25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

the Commissioner who they're made to, that being PIRC in Thereafter, if a member of public, the first instance. which must of course include families of people that the PIRC investigating the death of is dissatisfied with how their complaint has been handled, any complaint of maladministration by the PIRC can be reported to the SPO. And she points out that in order to make this more robust, the ability to complain has to be highlighted more prominently by PIRC and that the complaints process in respect of PIRC should be made clear and explicit by PIRC and any relevant information. So she clearly considers that the ability to complain against in relation to PIRC is important. And my question to her is, in the case of Mr Bayoh, part of the issue in relation to how the family interacted with PIRC is that there was little flow of

part of the issue in relation to how the family interacted with PIRC is that there was little flow of information from PIRC to the family and this may be the same with the other people where there's an investigation in relation to the death of a man in custody. This left them in a position where they simply didn't know what was going on and, indeed, didn't really know until the PIRC report was disclosed as part of this Inquiry process. So the question would be for Lady Angiolini, does she have any suggestions as to how it could be assisted for the family to be able to

1	interact with PIRC and what information could be given,
2	for example, to legal representatives of families of the
3	deceased? For example, would it be appropriate for
4	those representing the family to be allowed an
5	opportunity to see the PIRC report and might that assist
6	with the Article 2 obligations on PIRC?
7	LORD BRACADALE: Yes, well, I shall allow you to explore
8	that. So if you can move your positions and if we can
9	have Lady Angiolini back on, please.
10	Lady Angiolini, Ms Mitchell KC, who represents the
11	families of Sheku Bayoh, has some questions for you.
12	Ms Mitchell.
13	Questions by MS MITCHELL
14	MS MITCHELL: It's just one issue that I would like to ask
15	you about. In your report you make it absolutely clear
16	the importance of PIRC's aim to secure public confidence
17	in policing in Scotland and as part of that you
18	reference the complaints procedure with PIRC and I don't
19	need to take you to it, but for the purpose of the
20	record, it's paragraph 14.17 of your report.
21	Essentially that details, my lady, complaints about PIRC
22	and how complaints are handled and why you think it is
23	important in terms of public confidence that it is made
24	more explicit as to how to deal with complaints and they
25	should be more public about how complaints should be

to Crown Office?

17

18

19

20

21

22

23

24

25

1 handled.

- 2 A. Hm-hmm.
- In the case of the Bayohs in this particular case, part 3 Q. 4 of the issue in relation to making a complaint is that 5 the flow of material from the PIRC in relation to the family, particularly in this case where there's an 6 7 investigation of a death of a man in custody, was very limited and this left them in a position where they 8 9 simply didn't know how things were being handled, we had 10 as you've reflected on in other cases a lengthy delay in respect of how long things were taking, in respect of 11 12 what was being done and my question is this: Against 13 that background, do you have any suggestions as to how 14 this could be assisted, for example, could information 15 be given to the legal representatives of families of the deceased, for example, the PIRC report, after it's gone 16
 - A. Yes, the -- I can understand why during the -- in the investigation at the point of which presumably there is still the prospect that there may be a potential for criminal proceedings that you would want to keep the information as close as possible in the event -- against the danger of it leaking out and therefore prejudicing the accused of a fair trial and the whole thing becoming unravelled so I think if you have a high level, that you

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

have a death of this nature, presumably criminal proceedings would have been one -- would be one potential option that would be considered regarding where you have the death of an individual in these circumstances and it may well be for that reason that the crown would be reluctant to give evidence at an earlier stage. Whether or not you're proposing as an option is not something I have thought about before but in some continental jurisdictions I think the defence get information early on the premise that it will be upheld absolutely confidentially and I refer to the defence there rather than the family of the next of kin in error but I think that -- I think that -- I would have to think it further through about balancing the risks but if it could be shown to work and that solicitors were bound again with the peril of being struck off if they disclosed the information, with that then I think it is possible that that could be done and I think it is because I think it's incredibly difficult if you have a very long period of not knowing what's happened. I should say though in most death cases the prosecution should be in the event keeping the family up-to-date with what is happening and again giving them as much information as they possibly can and very often there was a case that, you know, the families should be

1 trusted to have information to be kept in private. The difficulty about giving information out is should 2 3 someone make a confession which discloses something that 4 someone only at the scene of the crime would have known, 5 then if you had disclosed that information to third parties, that could have a deleterious effect on the 6 7 case so there are cautions around that. Q. Absent a special knowledge confession, would you think 8 9 that there would be merit in exploring the 10 possibility --11 A. Yes. 12 Q. -- of encouraging greater flow of information to 13 families of people that have been killed in custody from 14 the PIRC after any report goes from the PIRC to the 15 crown? 16 A. Yes. LORD BRACADALE: Lady Angiolini, thank you very much for 17 giving evidence to the Inquiry. I appreciate how busy 18 19 you are with your current report so I'm grateful for 20 your time. The Inquiry is going to adjourn now and the 21 team will liaise with you --22 A. Thank you very much, my Lord. LORD BRACADALE: -- to allow you to leave. We'll adjourn 23 24 now to Tuesday at ten o'clock. (3.05 pm)25

1	(The	hearing	was	adjourne	ed t	0 10	am	on	Tuesday	25	June,
2					202	4)					
3											
4											
5											
6											
7											
8											
9											
10											
11											
12											
13											
14											
15											
16											
17											
18											
19											
20											
21											
22											
23											
24											
25											

1	INDEX
2	
3	Evidence of LADY ELISH ANGIOLINI2
4	Examination-in-chief by MS GRAHAME2
5	
6	Rule 9 Application by MS MITCHELL127
7	
8	Questions by MS MITCHELL129
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	