

#### **Implicit Bias in Policing**



Dr Pete Jones Shire Professional Chartered Psychologists

### **Session Plan**

- What is unconscious (implicit) bias?
- How may it affect our people decisions in policing?
- How might if affect officer decision making around use of force?
- How may it affect the training we design and deliver?
- What does the research say we can we do about it?
- Generating our own actions and advice

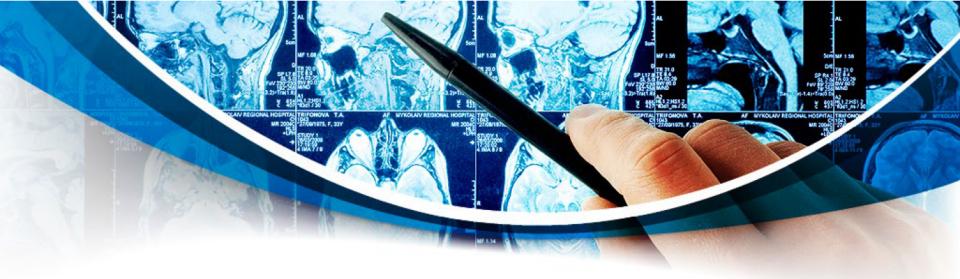
#### Setting the Tone

"There are no bad people, just bad thinking habits. Unconscious bias is a thinking habit we have learned and which we can unlearn."

> Professor Patricia Devine University of Wisconsin-Madison

#### What may Implicit Bias look like in Policing?

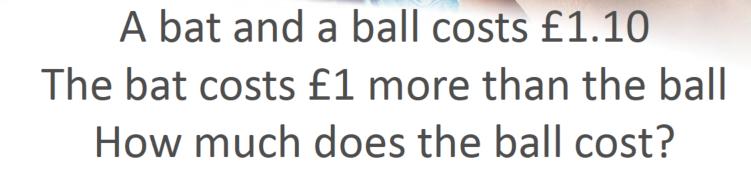
- Floyd
- Lower proportions of BAME applicants to Policing and in recruiting Disproportionately fewer promotions
- Under representation at senior ranks
- Disparity in PSD outcomes
- Disparity in Stop-Search likelihood and Covid FPN
- Police use of Firearms/Taser
- Police Use of Force
- Disparity in police (-) social media representations of BAME communities
- •
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# A bat and a ball costs £1.10 The bat costs £1 more than the ball How much does the ball cost?

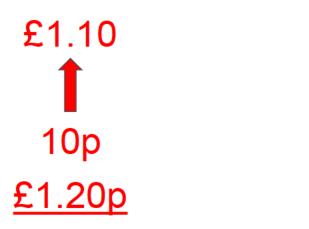


 $\bigcirc$ 



Bat

Ball



£1.05p

**5**p

£1.10p

## Dual Processing (Kahneman)

# A bat and a ball costs £1.10 The bat costs £1 more than the ball How much does the ball cost?



What 'patterns' are there within your team, department, local police service or within Policing more widely?

#### Skin Tone University ssional Jre Hair Colour Clothing Dr. Pete Workstyle Beard Nationality **Politics** aırstvle ress Height Hobbies Personality Accent Biases School Sexua Bodyweight Education

### Key facts about unconscious (implicit) bias

Implicit biases develop and are maintained from our **culture**, our **experiences** (patterns) and from the **media** we absorb.

Being biased is part of who we are; we are ALL biased and have a bias blind spot.

- Pronin (2002) but beware Duguid & Thomas–Hunt (2015)

Biases are easily triggered under **cognitive** or **emotional load**, when tired or deplete of glucose







41% of Police Officers believe stereotypes about other groups are 'usually true', compared to 26% of the public YouGov, 22/6/2020 N=300 Police Officers)

### Your Focus

#### Recruiting

- Work Allocation & Team Formation
- Performance Management
- Professional Standards
- Use of Force
- Stop Search

### Impacts: Recruiting

#### 1. The Sheffield Study



Wood, M., Hales, J., Purdon, S., Sejersen, T. and Hayllar, O. (2009). A test for racial discrimination in recruitment practice in British cities. Department for Work and Pensions Research Report, 607.

2. The Meta-analysis of 738 correspondence tests in 43 separate studies conducted in OECD countries between 1990 and 2015. Zschirnt, E. and Ruedin, D. (2016): Ethnic discrimination in hiring decisions: a meta-analysis of correspondence tests 1990–2015. *Journal of Ethnic and Migration Studies* 42(7): 1115-34. Journal of Ethnic and Migration Studies Volume 42, 2016 - Issue 7

3. The GEMM Briefing paper Jan 2019. r. Valentina Di Stasio, European Research Centre on Migration and Ethnic Relations (ERCOMER) Utrecht University, Padualaan 14, 3584 CH, Utrecht,

# **Commonness** leads to **Comfort** which affords implicit **Trust** and a perception of **Competence**

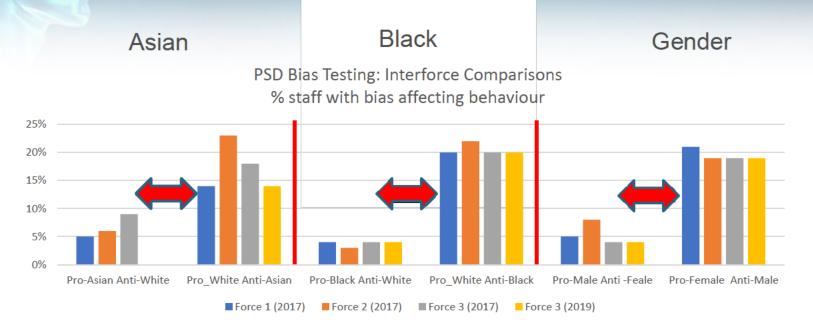


GEMM Briefing paper Jan 2019. r. Valentina Di Stasio, European Research Centre on Migration and Ethnic Relations (ERCOMER) Utrecht University, Padualaan 14, 3584 CH, Utrecht, Netherlands

### Table 1. Positive responses (callbacks),by minority status of the applicant. N=3200

Majority group		Pakistani	Nigerian	All other groups	
	% rate	% rate	% rate	% rate	
All occupations	24.1	13.9	13.1	15.8	
High-skilled occupations	25.8	18.3	11.7	20.2	
All other occupations	23.2	11.9	13.7	13.6	
All occupations - men	21.8	11.5	11.1	15.4	
All occupations - women	26.5	16.6	15.7	16.2	

#### Ethnicity & Gender: Professional Standards



#### **Headlines:**

- Sample sizes range from 34 to 107
- Patterns of PSD bias are broadly similar across the 3 forces
- Bias seems quite stable across time (2017-2019 in Force 3)
- One in four PSD investigators have an Ethnicity bias, mainly directed against BAME staff
- One in four PSD investigators have an Gender bias mainly directed against Men

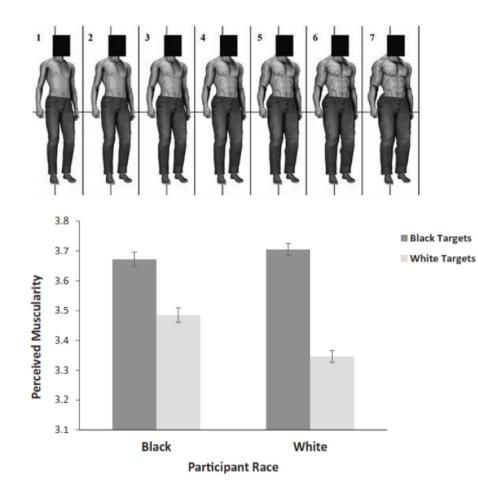
# Implicit Bias and Perceptions of Criminality



- Representations of Black people, and particularly young Black men, in popular media reliably depict them as aggressors (e.g., Dixon & Linz, 2000; Chiricos & Eschholz, 2002)
- Black men are more likely than White men to be misremembered as carrying a weapon (Allport & Postman, 1947) and more likely to facilitate the visual recognition of a weapon (Payne, 2001)
- Black men are more likely to be shot mistakenly in a virtual crime scenario while holding an innocent object such as a soda can (Correll et al., 2002; Correll, Wittenbrink, Park, Judd, & Goyle, 2011; cf. James, Vila, & Daratha, 2013),
- Black men are more likely to activate concepts related to crime (Eberhardt, Goff, Purdie, & Davies, 2004).
- In ambiguous contexts, Black men are more likely than White men to be seen as threatening or aggressive (e.g., Duncan, 1976; Hugenberg & Bodenhausen, 2003, 2004; Sagar & Schofield, 1980).
- Physical features associated with Black people activate race-related stereotypes regardless of the target's actual race (Blair, Judd, Sadler, & Jenkins, 2002), leading to exacerbated criminal sentences
- White perceivers show greater sensitivity to signs of anger in outgroup Black faces compared with ingroup White faces (e.g., Maner et al., 2005),

- Estimates of men's physical strength correlate reliably with their actual physical strength when looking at images of the entire person (*r*.71), of the targets' bodies (*r*.66), or of even just the targets' faces (*r*.45; Sell et al., 2009).
- People misperceive targets as larger and more formidable as a function of how much they believe their own capabilities to be inferior (Fessler, Holbrook, & Gervais, 2014).
- Holbrook et al. (2016); people tend to envision Black men as more physically formidable and aggressive
- The average height White men (20 years or older) at 177.4 cm and 90.4 kgs, and of Black men at 176.4 cm and 90.4 kgs (Fryar, Gu, & Ogden, 2012).

- People are particularly motivated to attend closely to and minimize threats to their personal safety, meaning that humans have likely evolved mechanisms to detect threat, including threats from other humans (Neuberg, Kenrick, & Schaller, 2011).
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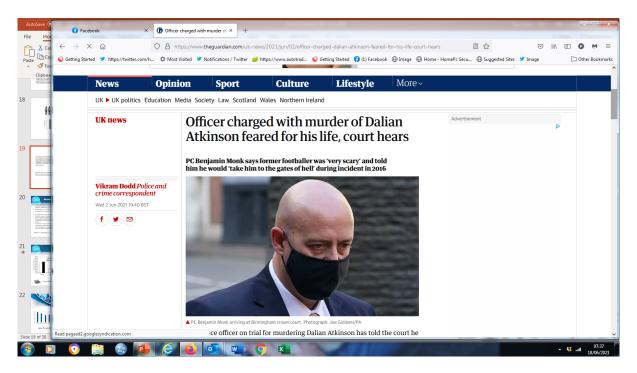


#### Ethnicity: Police use of Force

- People misperceive targets as larger and more formidable as a function of how much they believe their own capabilities to be inferior (Fessler, Holbrook, & Gervais, 2014).
- Holbrook et al. (2016); people tend to envision Black men as more physically formidable and aggressive
- People have a bias to perceive young Black men as bigger (taller, heavier, more muscular) and more physically threatening (stronger, more capable of harm)
- Biased formidability judgments in turn promoted participants' justifications of hypothetical use of force against Black suspects of crime.
- Perceivers appear to integrate multiple pieces of information to ultimately conclude that young Black men are more physically threatening than young White men, believing that they must therefore be controlled using more aggressive measures.

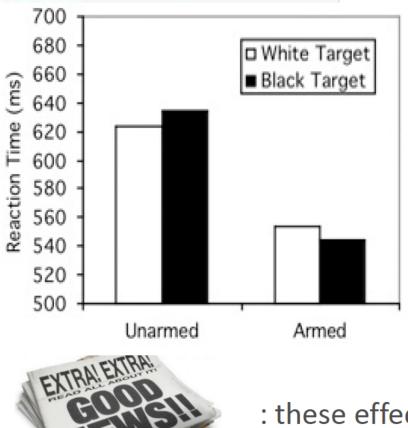
Wilson, J.P., Hugenberg, K., and Rule, N.O., Journal of Personality and Social Psychology, 2017, Vol. 113, No. 1, 59–80

The results of 7 studies showed that people have a bias to perceive Black men as bigger (taller, heavier, more muscular) and more physically threatening (stronger, more capable of harm) than young White men. Biased formidability judgments in turn promoted participants' justifications of hypothetical use of force against Black suspects of crime. Thus, perceivers appear to integrate multiple pieces of information to ultimately conclude that Black men are more physically threatening than White men, believing that they must therefore be controlled using more aggressive measures.



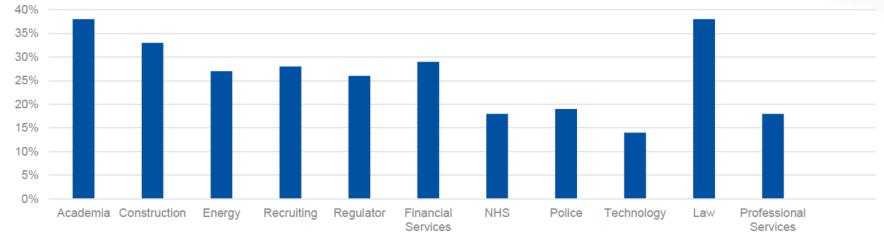
Racial Bias in Judgments of Physical Size and Formidability: From Size to Threat. Wilson, J.P., Hugenberg, K., and Rule, N.O., Journal of Personality and Social Psychology, 2017, Vol. 113, No. 1, 59–80

#### Ethinicity: Firearms The Police Shooter Task



: these effects seem to be muted by training





Sector Ethnicity Bias; % Staff With Bias Affecting Behaviour



### 2020 Bias Test Results: Ethnicity

#### Ethnicity Test Results Westshire: N=899

Strength of Bias	%
Very Strong bias in favour of White people	0.5%
Strong bias in favour of White people	4.5%
Moderate bias in favour of White people	15.0%
Moderate bias in favour of BaME people	0.1%
Strong bias in favour of BaME people	3.3%
Very Strong bias in favour of BaME people	0.3%
Total staff bias in sample	23.7%

### **23.7%**

Sector	% Staff with bias
	affecting
	behaviour
Academia	37%
Local authorities	29%
Financial Services	29%
Engineering	26%
Law Firms	38%
Police	19%
This Sample	24%*

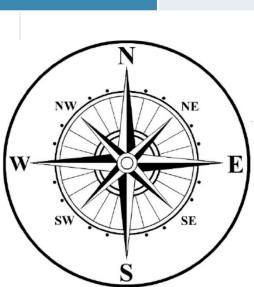
**19%** 



# Results by Geographical Area

NORTH: proportions with Bias	%
Bias on the basis of Disability	21.9%
(N=64)	
Bias on the basis of Ethnicity	22.4%
(N=67)	

West: proportions with Bias	%
Bias on the basis of Disability (N=56)	25.0%
Bias on the basis of Ethnicity (N=58)	32.8%



EAST: proportions with Bias	%
Bias on the basis of Disability (N=114)	27.2%
Bias on the basis of Ethnicity (N=120)	22.5%

SOUTH : proportions with Bias	%
Bias on the basis of Disability (N=52)	13.5%
Bias on the basis of Ethnicity (N=53)	28.3%



### Results by Rank and Role

10.00			
et	SLT: proportions with Bias	%	
atend atend	Bias on the basis of Gender-Career (N=28)	39.3%	
A Menteric	Bias on the basis of Gender -Police Leader (N=27)	7.4%	
ut Su	Bias on the basis of Ethnicity (N=27)	29.6%	
Superint	Insp: proportions with Bias	%	
S.	Bias on the basis of Ethnicity (N=47) (15.6% Pro White, 6.7% pro	22.3%	
tor tor	BaME)		
chie Chie States	Bias on the basis of Gender-Career (N=45) (12.8% Man-Career	17.1%	MCO Star
	and 4.3% Woman-career)		
or is	Bias on the basis of Gender-Police Leader (N=44) (68% Male	11.3%	
🍫 🧄 🔹 🚽	leader and 4.5% Female Leader)		
			(FIR)
mon and a second s	Sergeants: proportions with Bias	%	BIAS TEST
King	Bias on the basis of Disability (N=60)	20.0%	
Inited Kingd Sergeant RW RW	Bias on the basis of Ethnicity (N=60)	11.7%	
			•
Police onstable DF 638	Constables : proportions with Bias	%	
Cons 63	Bias on the basis of Disability (N=175)	21.9%	
	Bias on the basis of Ethnicity (N185)	29.7%	
S C P	PCSO: proportions with Bias	%	
0.0	Bias on the basis of Disability (N=51)	33.3%	
S S S S S S	Bias on the basis of Ethnicity (N=56)	25.0%	<b>—</b>
2 So	Control Room: proportions with Bias	%	
2 PC	Bias on the basis of Ethnicity (N=78)	21.8%	
	Bias on the basis of Age (N=78)	26.9%	
SI IO	Bias on the basis of Sexual orientation (N=84)	20.9%	
	Bias on the basis of Sexual orientation (N=64)	22.470	

### Does our culture foster bias?



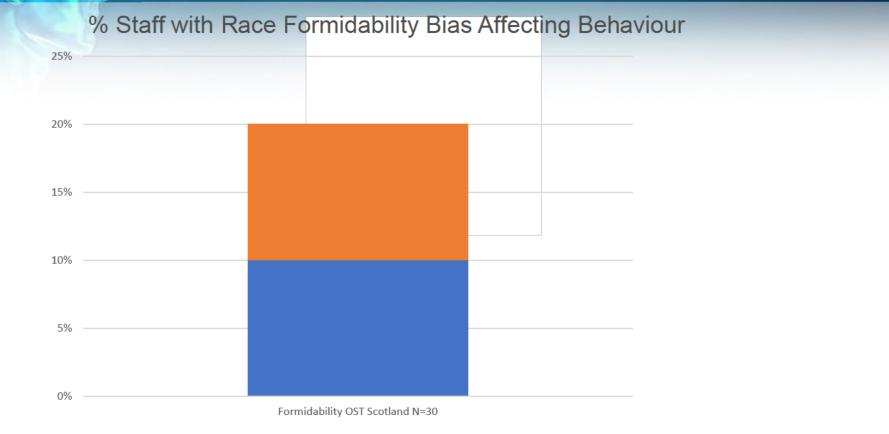
#### Professor Phil Semple RCMP/Ontario Police College



- Following 506 RCMP/OPC recruits through 12/14 weeks of training
- Testing cohorts before and after training
- Young Black Man and Young Black Woman Test
- Testing their trainers
- Is bias about race or about both race and gender?
- > Do recruits become more/less biased or does bias stay unchanged during training?
- What role do their trainers play?
- All 10,000 RCMP Recruits invited to start testing Feb-August 2021: Gender Hostility, Ethnicity, Faith, and Sexual Orientation



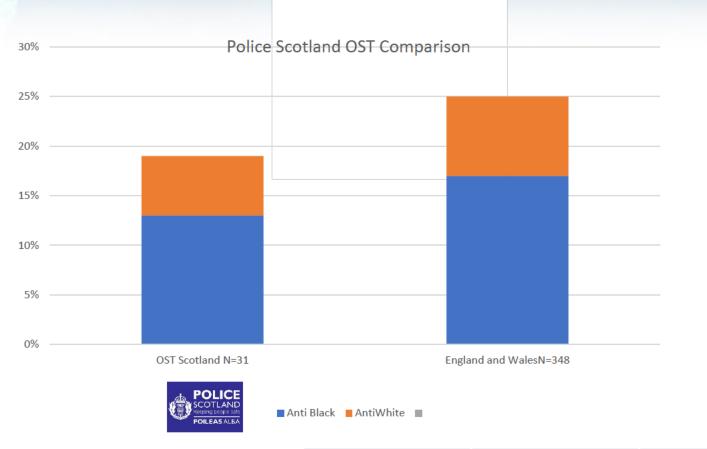
# Your FormidabilityTests





### Your Stop-Search Tests

#### % Staff with Race Stop Search Bias Affecting Behaviour



	Anti Black	AntiWhite
OST Scotland N=31	13%	6%
England and		
WalesN=348	17%	8%

### fff The Good, the Bad and the Ugly fff







6.3cm = £2,940 Male 6.3cm = £1,130 Female





1 SD = -£210 Male 1 SD = - £1,890 Female



## Types of Thinking Error (Bias)

- Affinity Bias
- Attribution Bias
- Bandwagon Bias
- Benevolence Bias
- Confirmation Bias
- Conformity Effects
- Halo and Horns effects
- Impact Bias
- Recency and Primacy Bias
- Self Investment Bias
- Source Bias
- Status Quo Bias
- Stereotyping

#### Group Task 3: Our Hot Spots (20 Minutes)

Using the material you have seen so far and the handouts, in your groups, spend 20 minutes to identify the specific places within our operational policing and training design/delivery processes may be at risk of bias in the way:

- 1. Operational officers make decisions in conduct a stop-search
- 2. Operational officers make decisions in use of force
- 3. How we design our operational training
- 4. How we deliver our operational training

Be specific, for example; "*Recent social media attention to high profile cases produces a recency and impact effect which may shift the focus of our training*"

#### System Actions:

#### 1. Know your data

- 2. Bias Test & Train Trainers & Officers
- Review key decision making processes for triggers for bias; intel, call taking and logging etc.
- Involve a diverse range of people in training design and in scrutiny panels
- 5. Look for marginal gains across processes; it isn't a silver bullet
- 6. Use debiasing checklists in developing policy and practice, including training design

#### System Actions:

- 7. Know your data
- 8. Promote (+) role models which counter stereotypes
- 9. Engage communities who have faced disproportionality in training design and in training
- 10. Avoid pejorative media releases
- 11. Recruit a diverse group of trainers for perspective and representation

# **Personal Actions**

10 Shire Professional Chartered Psychologists

#### Top research led tips to mitigate Unconscious Bias Insight into our biases can help us choose the times when we Get tested: employ mitigation techniques. Positive contact with people from groups for whom we may have Have contact: a bias makes it more difficult for the brain to pigeonhole people. Remembering people who have impressed us or made a real 3 Use role models: contribution helps us mitigate bias. Recalling those people when we have a decision to make mitigates bias. Simply trying to suppress a stereotype about a group makes it Counter stereotypes: more likely you will use it. Reminding yourself of statements which oppose the stereotype (e.g. positive attributes of a group or person) mitigate bias. Putting yourself in someone else's position or trying to see things Perspective taking: from their point of view, Avoiding pejorative jokes, removing media which promotes Avoiding reinforcement: negative stereotypes and recognising when your biases may be getting reinforced all help. We do not make sound people decisions when we are stressed, 7 Avoid triggers: hungry, tired or anxious because our brain's bias control resources are shared with our emotional regulation and cognitive processing. Slowing down key decisions with a short gap often enables our Slow down: impulsive decisions to become more considered. We can impact the biases of our wider group by politely Challenge: challenging when we hear biases at play; initially though a reminder of the facts.

#### Focus on our Hot Spots

#### Group Task 4

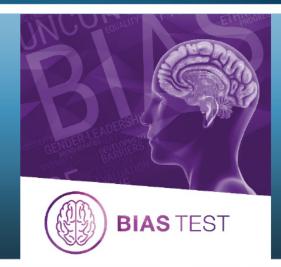
Identify the 4 elements of the process you reviewed, where you feel we face the biggest risk of bias entering the process.

- 1. Generate ideas to mitigate bias in these 4 areas.
- Generate ideas you could offer to officers attending your training to help them mitigate their personal biases

		Bias is	Not	Unchan	geabl	e
S Long-term reduction in implicit	× +		. NG.	States in the		o x
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J Exp Soc Psychol, A Published in final edit J Exp Soc Psychol doi: 10.1016/i.jesp Long-term i	uthor manuscript; available in PMC 2013 Nov 1. ed form as: 2012 Nov; 48(6): 1267–1278. 2012.06.003 eduction in implicit race bias: A p	NHMSID: P brejudice habit-breaking	.: : PMC3603687 NIHMS396358 WID: <u>23524616</u>	Save items       Add to Favorites       Similar articles in PubMed       Breaking the prejudice habit: Mechani	•	
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The publisher's fina	I edited version of this article is available at <u>J Exp Soc Psyc</u> PMC that <u>cite</u> the published article.	hol		Overweight people have low levels of overweight nations have high levels of	implicit weight bias, but	
Abstract			Go to: 🕑	A developmental intergroup theory of prejudice.	social stereotypes and [Adv Child Dev Behav. 2006]	
implicit race bia reduced through application of st intervention sho discrimination of led to increases study. People in persistent and u	multi-faceted prejudice habit-breaking interves. The intervention is based on the premise the a combination of awareness of implicit bias, rategies to reduce bias. In a 12-week longiture, wed dramatic reductions in implicit race bias or who reported using the strategies showed the in concern about discrimination and personal the control group showed none of the above nintentional forms of discrimination that arise	hat implicit bias is like a habit that , concern about the effects of that dinal study, people who received t s. People who were concerned about the greatest reductions. The interve l awareness of bias over the durati effects. Our results raise the hope e from implicit bias.	can be bias, and the he ut ntion also on of the	Implicit social cognition: attitudes, se Cited by other articles in PMC A Long-Term Effect of Perceptual Indi Reducing Implicit Racial Bias in Pres The silent burden of stigmatisation: a	[Psychol Rev. 1995] See reviews See all viduation Training on ch [Child development. 2017] qualitative study among	
Keywords: pre	udice, stereotyping, intervention, reduction,	implicit olas, self-regulation		Dutch people with a low socioeconon	nic [BIMC Public Health. 2018]	







#### **Organisational and Leader Actions**

- 1. Be brave, not fragile
- 2. Know the data that drives action
- 3. Review processes to mitigate bias; explain or change
- 4. Bias test and train; front line staff, recruiters, managers and decision makers, and then all staff
- 5. Avoid ambiguity (e.g. in intel, briefing)
- 6. Use diverse panels in decision making
- 7. Build in challenge to decision making
- 8. Create opportunities for staff role modelling (+) contact and networking, respect lived experiences
- 9. Create space in decision making (e.g. Stop Search)
- 10.Build in accountability (e.g. College of Policing, leaders, recruiters, operational officers)